

COMMUNITIES SCRUTINY COMMITTEE

14 JANUARY 2021

RESPONSES TO QUESTIONS RAISED WITH THE ENVIRONMENTAL HEALTH MANAGER ON THE PEST SERVICE REVIEW

- (1) Do we want to deliver the service or do we want to compete in commercial market?

We have done some benchmarking work to better understand the commercial market and so this will also form part of a further report. Charging scenarios will be presented as part of the options being presented.

- (2) How could we deal with reduced charges and the false visits for wasps effectively?

I would suggest that charges for aborted visits in cases such as wasps would reduce false visits. There are a few issues such as this which have been identified as part of the review and suggested resolutions will be raised alongside options for the service.

- (3) What would be our three year plan to reduce costs/loss? Referred to charges sheets and asked for more comparisons locally

Benchmarking has been undertaken with all Derbyshire and Nottinghamshire LAs and this work is feeding into the charging scenarios, which will form part of a further report.

- (4) How many are in the team, how much administration time (hours) are used in supporting the service?

We have two pest control operative posts in the joint service and all administrative duties are undertaken by our Technical Support Team in Environmental Health and these duties are spread amongst various officers as part of their duties. Work already completed has involved calculating the cost to deliver each pest treatment type. Within this we have included the time taken by our Technical Support Team.

- (5) What is the full projected cost of the service?

Future projected costs will depend on the service provision, but further details will form part of a further report.

- (6) What is the income expected for the year?

This year so far the income is approximately £12,000 and the budgeted income is £17,000.