

Appendix 2
North East Derbyshire District Council
Council Plan Performance Framework Review – December 2020

Aim: Our Economy - Creating a business friendly District that develops skills and jobs

Existing target	Proposed change	Directorate
ECO 01 - Develop and adopt a Business Engagement Strategy by the end of March 2020 (to include business start-ups and grant application support)	Support at least 25 businesses each year through effective signposting and advice (New) (and coverage also within) Produce a Growth Strategy by January 2021 and fully deliver the action plan by March 2024	Development
ECO 04 - Increase the number of Council-owned business premises let by 10% by 2023	Increase letting of council owned business premises to achieve and maintain a minimum occupancy level of 95% (Baseline: 2019/20)	Development
ECO 05 - Increase the number of privately owned business premises let by 10% by 2023	Withdraw	Development
ECO 06 - Measure the % Increase in average rent values compared to national rates	Withdraw	Development
ECO 07 - Deliver 3 business engagement events annually	Deliver 3 engagement events annually to support business	Development
ECO 08 - Undertake 30 diagnostic support packages to businesses through the Growth Hub	Withdraw	Development
ECO 09 - Develop and implement a North East Derbyshire Employment and Skills Strategy by the end of June 2020 and deliver the action plan by 2023	Produce a North East Derbyshire Employment and Skills Strategy by January 2021 and deliver the action plan by March 2024	Development

Existing target	Proposed change	Directorate
ECO 10 - Increase the retention rates of local employees	Withdraw	Development
ECO 11 - Increase the retention rates of businesses within the District	Withdraw	Development
ECO 12 - Increase the retention rates of graduates within the District	Withdraw	Development
ECO 13 - Hold 4 events annually with further and higher education establishments annually	Hold 4 events annually to foster effective links with further and higher education establishments	Development
ECO 14 - Deliver the Avenue Schools Challenge annually	Withdraw The School Challenge has now closed due to Kier withdrawing their support. (The schools involved are being supported by linking them with other development sites, when the schools are able to consider site visits etc.)	Development
ECO 15 - Hold an annual jobs fair	Deliver a bi-annual jobs fair to support jobs and skills	Development
ECO 16 - Adopt a tourism strategy by the end of April 2020 and deliver the action plan by 2023	Produce a Tourism Strategy by January 2021 and deliver the action plan by March 2024	Development
ECO 17 - Adopt a business engagement strategy to include the promotion of heritage sites and assets by April 2020 and deliver the action plan by 2023	Withdraw (To be incorporated into the Tourism Strategy)	Development
ECO 18 - Measure the %age of stakeholders who consider the general promotion of the District as a tourism destination to be good	Withdraw (To be incorporated into the Tourism Strategy)	Development
ECO 19 - Measure the %age of residents indicating that they are satisfied with the local impact of tourism.	Withdraw (To be incorporated into the Tourism Strategy)	Development
ECO 21 - Develop and adopt a Growth Strategy (Local Industrial Strategy) by March 2020 and deliver the action plan by 2023	Produce a Growth Strategy by January 2021 and deliver the action plan by March 2024	Development

Existing target	Proposed change	Directorate
ECO 22 - Increase the number of graduate jobs (relative to the national rate)	Withdraw	Development
ECO 23 - Increase the number of technology based businesses in the District	Withdraw (To be incorporated into the Growth Strategy)	Development
ECO 24 - Develop and adopt a Commercial Investment Strategy by March 2020 and deliver the action plan by 2023	Withdraw (Being considered in the Council's Recovery Plan)	Development
ECO 25 - Actively engage and lead on Locality reviews by 2023	Lead on reviews of Town Centres and larger settlements through Government funded programmes such as the One Public Estate, Town Deal and future opportunities	Development
ECO 26 - Increase the number of visitors to the 4 main town centres	Withdraw (To be incorporated into Growth and Tourism Strategies)	Development
ECO 27 - Increase the number of occupied ground floor retail premises in the 4 main town centres	Withdraw (To be incorporated into the Growth Strategy)	Development
ECO 28 - Deliver the Council's Commercial Investment Strategy Action Plan including the viable Town Centre regeneration projects by 2023	Withdraw (see ECO 24 & ECO 25)	Development

New Targets Proposed	Relevant council plan priority	
Support at least 25 businesses each year through effective signposting and advice	Supporting businesses to maximise their potential	Development
Establish and deliver NED Weekly Apprenticeship hour Note: a dedicated hour for businesses to book in and talk 1 to 1 about apprenticeships within their business	Skills	Development
Implement and manage an annual programme of capital improvements to council owned business premises to attract and retain business clients (Measure by % completion of annual programme)	Supporting businesses to maximise their potential (ensuring a supply of high quality business premises)	Development

New Targets Proposed	Relevant council plan priority	
Increase revenue from business centre meeting bookings by 10% each year to maximise the use of these district facilities (Baseline: 2019/20)	Supporting businesses to maximise their potential	Development

Aim: Our Environment - Protecting and promoting the character of our District

Existing target	Proposed change	Directorate
ENV 05 - Deliver 4 proactive planning enforcement exercises per year	Give consideration to reducing this to 2 proactive planning enforcement exercises per year due to capacity	Environment
ENV 08 - Develop a Climate Change Communications Strategy by March 2020	Extend end date to April 2021	Corporate Resources
ENV 09 - Develop and deliver 2 climate change community information events per year	No change proposed - retain	Corporate Resources
ENV 11 - Undertake 2 community events per year	Withdraw as duplicates with ENV 09 Note: there is insufficient capacity to deliver 4 events	Corporate Resources
ENV 13 - Increase the number of fixed penalty notices issued for litter and dog fouling offences by 20% per year	Increase the number of fixed penalty notices issued for litter and dog fouling offences by 20% by 2023 (Baseline: 2019/20)	Environment
ENV 15 - Ensure bi-monthly meetings of the Corporate Enforcement Group take place	Withdraw as an operational activity which does not need reporting on at this level	Environment
ENV 18 - Increase the use of organic herbicide treatments within the StreetScene Service by 2023	Withdraw as no longer appropriate given our recent review of Glyphosate usage and finding that organic options (i.e. Acetic Acid) present greater risks to staff and our environment	Environment

Aim: Our Residents - Enhancing our residents' quality of life

Existing target	Proposed change	Directorate
RES 13 - Ensure that at least 50% of transactions are made through digital channels by Dec 2024	Withdraw as duplicates SER 05 Note: target has exact wording	Corporate Resources
RES 14 - Reduce and improve the number of non-traditional properties	Withdraw – Rykneld to report on their performance under different arrangements	Development
RES 15 - Improve the standard of council-owned properties each year	As above	Development
RES 17 - Maximise opportunities within the HRA to provide new shared ownership properties by 2023	As above	Development
RES 19 - Apply the Council Tax discount for care leavers each year for the lifetime of the Plan	Withdraw as an operational activity which does not need reporting on at this level	Corporate Resources
RES 29 - The Environmental Health Team to attend one Parish or Town Council meeting per month to promote options for community involvement and resources for Keep Britain Tidy campaigns	Withdraw as an operational activity which does not need reporting on at this level. Move to service plan.	Environment

New Target Proposed	Relevant council plan priority	
Monitor performance against the corporate equality objectives and publish information annually	Protecting the most vulnerable within our communities	Corporate Resources

Aim: Our Services - Delivering high quality, cost effective services by engaging with residents, partners and Council staff

Existing target	Proposed change	Directorate
SER 11 - Increase enforcement activity and the number of positive enforcement actions by XXXX to tackle and resolve crime and ASB	Increase the number of pre-court and court enforcement actions taken by Community Safety (2021/2022 benchmark year. Percentage increase to be agreed thereafter).	Environment

SER 13 - Review enforcement services and develop an action plan by 31st December 2019	Review enforcement services and develop and deliver a 2020-23 Environmental Health Improvement Programme	Environment
SER 14 - Implement the enforcement review findings and action plan (update KPI with relevant actions following review)	Withdraw as incorporated into SER 13	Environment
SER 17 - Undertake an annual customer satisfaction survey	Undertake a biennial customer satisfaction survey Note: this council wide survey would complement the customer satisfaction work already undertaken e.g. annual leisure users' survey, biennial customer services survey, biennial questions on Citizens Panel for Streetscene services and local area.	Corporate Resources
SER 20 - Place 2 recycling promotions in NEDi News annually	Place a minimum of 2 recycling promotions in NEDi News annually	Environment
SER 24 - Have first customer feedback survey ready by 1st April 2020	Have first Planning customer feedback survey ready by 1st April 2021	Environment