North East Derbyshire Council

Cabinet

COUNCIL PLAN 2023-2027 PERFORMANCE REPORT - UPDATE JULY TO SEPTEMBER 2024

21 November 2024

Report of the Leader of the Council

| Classification: | This report is publ | ic | | | |
|--------------------------------------|-------------------------------------------------------------|-----------------|------------|--------------|----------------|
| Report By: | Kath Drury, Information, Engagement and Performance Manager | | | | |
| Contact Officer: | Kath Drury, Information, Engagement and Performance Manager | | | | |
| PURPOSE / SUM | MARY | | | | |
| To report progress July to September | on the objectives un 2024 (quarter 2). | nderpinning the | e Coun | cil plan for | the period |
| RECOMMENDAT | IONS | | | | |
| 1. That progre | ss against the Coun | cil Plan 2023-2 | 2027 ob | jectives be | noted. |
| | Approved by | Councillor Nig | gel Bark | er, Leader | of the Council |
| IMPLICATIONS | | | | | |
| Finance and Risk Details: | <u>∷</u> Yes□ | No ⊠ | | | |
| | | On | Behalf o | of the Secti | on 151 Officer |
| Legal (including Data Protection): | | Yes□ |] | No ⊠ | |
| Details | | On Beh | nalf of th | ne Solicitor | to the Council |
| Staffing: Yes[| □ No ⊠ | | | | |

Details:

DECISION INFORMATION

| Decision Information | |
|-----------------------------------------------------------------|------------------------|
| Is the decision a Key Decision? | No |
| A Key Decision is an executive decision which has a | |
| significant impact on two or more District wards or | |
| which results in income or expenditure to the Council | |
| above the following thresholds: | |
| NEDDC: | |
| Revenue - £125,000 □ Capital - £310,000 □ | |
| ☑ Please indicate which threshold applies | |
| Is the decision subject to Call-In? | No |
| (Only Key Decisions are subject to Call-In) | |
| | |
| District Wards Significantly Affected | None |
| | |
| Equality Impact Assessment (EIA) details: | |
| Stage 1 screening undertaken | N/A - information only |
| Completed EIA stage 1 to be appended if not | report |
| required to do a stage 2 | |
| - | |
| Stage 2 full assessment undertaken | No not applicable |
| Completed EIA stage 2 needs to be appended | No, not applicable |
| to the report | |
| Consultation: | Yes |
| | |
| Leader / Deputy Leader □ Cabinet □ | Details: |
| SMT ⊠ Relevant Service Manager □ | |
| Members □ Public □ Other □ | |
| | |

Links to Council Plan priorities;

- A great place that cares for the environment
- A great place to live well
- A great place to work
- A great place to access good public services

The report links to all Council Plan 2023-27 objectives and priorities.

REPORT DETAILS

1 <u>Background</u>

1.1 The attached appendix contains the performance updates by objective as of end of September 2024.

2. <u>Details of Proposal or Information</u>

2.1 The appendix details what has been achieved and progressed by objective, strategy, and tactic.

2.2 A Great Place to Live Well

- 2.2.1 Notable achievements include a new Snap and chat walk launched in Clay Cross, a new Just to More website (Leisure Centres), completion of the circular route at Grassmoor Country Park, completion of gym refurbishment at Dronfield and serving of a closure notice for antisocial behaviour at North Wingfield.
- 2.2.2 Good progress continues with the external wall insulation work with 105 homes improved this period furthering our decarbonisation commitment.
- 2.2.3 A positive update on the bed and breakfast position with all long-term stayers now moved on and the lowest number of people in bed and breakfast for two months. Spend is also down on this time last year.
- 2.2.4 Several updates reporting progress on affordable homes and supported living developments which will have real impact on people's lives.
- 2.2.5 Recognition that Clay Cross Active's opening may be impacted by the loss of the main contractor and reassurance that this does not affect the Council's contract situation.
- 2.2.5 Regarding metric exceptions the outturn for community-based activities has recovered this quarter after being flagged red at Q1. The outturn for bringing back six long term empty properties in 2024/25 remains on red with no properties being brought back during 2024/25. Both the number of targeted proactive littering/dog fouling patrols carried out and number of proactive community patrols or events focussing on litter, waste, and dog fouling have been flagged as red this quarterly period. Both were met/exceeded at Q1

2.3 A Great Place to Work

- 2.3.1 Notable achievements include a number of engagement events held with businesses during this quarter, capture of business insight and information through the How's Business survey and employment study, and seven new lettings achieved on long-term void units across the Council's commercial property estate.
- 2.3.2 Positive updates received for the Vision Derbyshire Start up and Accelerator programmes.

2.4 A Great Place to Access Good Public Services

- 2.4.1 Notable achievements include 1099 residents responding to the July 2024 Citizens Survey, analysis and publishing of demographic insight for the Residents' Survey which will support future decision making and priorities, and the engagement level (80%) and results of the Leadership and Empowerment staff survey undertaken which supports the workstreams under the Council's People Strategy.
- 2.4.2 Regarding targeted metrics two have been flagged at exception % of formal complaints responded to within 15 working days and % of internal reviews responded to within 20 working days. These were also flagged at Q1. A mini review led by the relevant Assistant Director has been arranged and will be looking at the performance aspect also.
- 2.4.3 Regarding the three metrics for trend monitoring, all are showing improved trends from Q1.

2.5 A Great Place that Cares for the Environment

- 2.5.1 Notable achievement include the work being done behind the scenes in readiness for the call for sites for biodiversity and the enforcement action taken to reduce pollution and waste.
- 2.5.2 Positive update received for the Clay Cross Low Carbon Challenge Fund.
- 2.6 The report was taken to Senior Management team on 21st October 2024 and the Scrutiny committees for consideration and oversight.

3 Reasons for Recommendation

3.1 This is an information report to keep Cabinet informed of progress against the council plan objectives.

4 Alternative Options and Reasons for Rejection

4.1 Not applicable to this report as providing an overview of progress against the council plan objectives.

DOCUMENT INFORMATION

| Appendix No | Title | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--|
| 1 | A summary of Council plan progress for the period July to September 2024 | |
| Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet you must provide copies of the background papers) | | |