

Appendix 2 - Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status	STO Lead	Proj Man	Team	Target Start	Target End	BDT and Infrastructure Resource			
Start date 01/04/2022												Orig Est	Rev Est	Act Days	% Comp
1. Bolsover															
BD18_01	Capita OPENHousing	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 One DD UAT & Training.	23/01/23	Green	DA	DA	IN	1/4/18	30/4/23	40.0	180.0		0%
BD21_02	Jontek DR Relocation	Upgrade to the housing careline system	Implementing	DR move completed. Teleworker phone at site. Follow up meeting with Jontek to be organised by Amy for analogue to digital upgrade. Will check PB to see if this was included or if it needs to be separate so this can be closed.	23/07/07	Amber	CP	CP	IN	1/4/21	30/4/22			20.3	
BD21_11	Business Centre Support		Implementing		24/04/23	Green									
BD21_12	Comino-Civica Digital 360 upgrade	Upgrade to the Revs & Bens Document Management and workflow application.	Implementing	Live upgraded. Issues with duplicate documents & slow indexing. Wating to be patched from 30.2 to 30.3 to resolve indexing speed. With Revs for testing	23/01/23	Green	NA	DA	IN	20/4/21	31/12/22	15.0		12.8	85%
BD22_01	Pleasley Vale Activity Booking	Create an online booking and payment system for activities at PV	Closed	23/9/22 System live. Closure report completed 16/1/23	16/01/23	Red	KOG	HB	PD	4/2/22	29/4/22	26.0		28.5	110%
BD22_02	Change Request 2022-23 - Infrastructure		Closed	Complete	21/04/23	Red	NA		IN	1/4/22	31/3/23	14.0		14.1	101%
BD22_03	Change Request 2022-23 - Projects and Development		Closed	Complete	21/04/23	Red	KOG		PD	1/4/22	31/3/23	78.0	85.0	104.2	123%
BD22_04	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Closed	Closed	07.06.23	Green	KOG	CB	PD	1/4/22	31/3/23	25.0		3.6	14%
BD23_01	Change Request 2023-2024 - Infrastructure		Implementing		06/07/23	Green	NA	NA	IN	1/4/23	31/3/24	13.0		3.6	27%
BD23_02	Change Request 2023-2024 - Projects and Development		Implementing		06/07/23	Green	KOG	KOG	PD	1/4/23	31/3/24	74.0		20.7	28%
BD23_03	NLPG Improvement Schedule 2023-2024		Awaiting project brief		21/04/23	Green	KOG	CB	PD	1/4/23	31/3/24				

BD23_04	Dragonfly Requests	Additional Work to migrate Dragonfly.	Implementing		21/04/23	Green	NA	NA	ALL	N/A	N/A			4.6	
BD23_05	Local Land Charges Programme	Migration of Land Charges to HMLRC	Scope and planning	Prep work has started but project brief can't be put together until we have a migration plan from HMLRC. Discovery meeting taking place Sept 2023	06/07/23	Green	KOG	KOG	PD					1.0	
2. Derbyshire Dales															
DD11a	EDRMS	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Green	CL	NA	IN	1/6/17	31/12/22	5.0		0.0	0%
DD19_05	Meritec Relationship Management Inc Whitespace	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	CRM implemented from an ICT perspective. Additional Scope being added so project kept for reporting.	02/12/22	Green	PW	NA	IN	1/4/19	31/12/22	25.0	30.0		0%
DD20_06	AIM v13 Upgrade and PPM module	Council's Income Management system upgrade - continue support	Awaiting closure	Closure Report to follow.Ongoing issues persist but waiting for DDDC resource to test Rel 27, but constrains over staffing there so will complete closure and deal with Rel 27 as an RR	07/07/23	Red	KH	SW	IN	1/9/20	31/12/22	20.0		49.9	250%
DD22_01	Info@work 5.31 Upgrade	Upgrade to the Corporate document management applications.	Implementing	User Testing almost complete. Potential Go-Live dates being discussed for Mid August 2023	07/07/23	Amber	TB	RG	IN	10/8/20	31/8/23	20.0		32.2	161%
DD22_02	Change Request 2021-22 - Infrastructure		Closed	Complete	21/04/23	Green	NA	NA	IN	1/4/22	31/3/23	32.0		41.3	129%
DD22_03	Change Request 2021-22 - Projects and Development		Closed	Complete	21/04/23	Green	KOG	KOG	PD	1/4/22	31/3/23	7.0		8.4	120%
DD22_04	Modern.gov implementation	To replace current Trove committee minute system and Members Portal	Awaiting closure	System in use. Outstanding issues with Corporate services. Will close off and deal with issues separately	07/07/23	Red	NA	SW	IN	1/4/22	31/5/22	5.0		8.1	161%
DD22_05	New DDDC Website	Full re-write of DDDC website to improve usability and accessibility	Closed	Complete	06/06/23	Green	KOG	BH	PD	23/5/22	24/2/23	70.0		71.0	101%
DD22_06	2023 Server & Storage Refresh	Replace the production Server and Storage Hardware as support will end next year.	Awaiting project brief	Project brief awaiting approval	07/07/23	Green	TB	TB	IN	3/10/22	31/09/23	40.0		2.1	5%

DD22_07	Agresso Cloud Migration	The finance system Agresso is being moved to a SaaS solution.	Awaiting closure	Now live in Cloud environment, Project closure required (SW)	07/072023	Amber		RG	IN	4/10/22	31/1/23	30.0		28.2	94%
DD23_01	Change Request 2023-2024 - Infrastructure				07/07/23	Green	NA	NA	IN	1/4/23	31/3/24	33.0		4.0	12%
DD23_02	Change Request 2023-2024 - Projects and Development				07/07/23	Green	KOG	KOG	PD	1/4/23	31/3/24	7.0		0.0	0%
DD23_03	Revenues and LLPG linking	Linking the revenues system with the LLPG to address data quality issues and identify rateable properties	Scope and planning	Initial meetings held. Scope being established	06.07.23	Green	KOG	KOG	PD						
3. North East Derbyshire															
NE20_08	Capita AIM v13	Council's Income Management system upgrade - continue support	Implementing	Still ongoing issues but system is LIVE so may be better to submit closure report and deal with issues separately	06/07/23	Red	DA	SW	IN	2/11/20	1/7/22	7.0		39.2	560%
NE21_01	Killamarsh Leisure Centre	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Awaiting closure	All live/in use. Project Closure needed	19/01/23	Red	CP	CP	IN	1/2/21	22/10/22	16.0		18.8	118%
NE21_05	Business Centre Support		Implementing			Green									
NE22_01	Info@work 5.31 Upgrade	Upgrade to the Document Management system used by Revenues & Benefits team.	Awaiting project brief	Project brief awaiting approval	07/07/23	Amber	TB	RG	IN	3/8/22	30/6/23	20.0		25.5	128%
NE22_02	CGBC Infrastructure	Coney Green Infrastructure refresh. Move to Sip telephony / Network refresh, UPS and server room work.	On hold	Firewall ordered. Scott to progress project when back from leave. PB Approved, awaiting budgets from Business Centre. No response regarding upgrades from business.	23/07/07	Green	NA	SP	IN	1/4/22	1/9/22			0.7	
NE22_03	Change Request 2021-22 - Infrastructure		Closed	Complete	24/04/23	Green	NA		IN	1/4/22	31/3/23	22.0		20.5	93%
NE22_04	Change Request 2021-22 - Projects & Development		Closed	Complete	24/04/23	Red	KOG		PD	1/4/22	31/3/23	60.0		82.7	138%
NE22_05	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Closed	Project complete	06/06/23	Green	KOG	CB	PD	1/4/22	31/3/23	25.0		4.6	18%

NE22_07	Council Chamber Relocation	Solutions for AV equipment for new Council Chamber Room	On hold	Will be revisited March 2023	30/10/22	Green			IN	1/4/22	31/8/23	32.0		1.1	3%
NE23_02	NEDDC Joomla! 4 Upgrade	Rebuild website on Joomla! 4	Implementing	NEDDC website due to go live 10/7/23	06.07.23	Green	BH	BH	PD	27/2/23	30/6/23	35.0		31.7	91%
NE23_03	Change Request 2023-2024 - Infrastructure		Implementing		06.07.23	Green	NA	NA	IN	1/4/23	31/3/24	21.0		5.0	24%
NE23_04	Change Request 2023-2024 - Projects and Development		Implementing		06.07.23	Green	KOG	KOG	PD	1/4/23	31/3/24	65.0		19.7	30%
NE23_05	NLPG Improvement Schedule 2023-2024		Awaiting project brief		06.07.23	Green	KOG	CB	PD	1/4/23	31/3/24				
NE23_06	Clay Cross Active - New Leisure Centre Build		Awaiting project brief	Switch quotes obtained. Awaiting info from Chris Mills. Project brief and specification required	25/04/23	Green	CP	JH	IN					0.9	
4. Joint service															
J118_13	Active Directory & GPO Review	Work on the configuration of Microsoft domain required before moving to Microsoft 365	On hold	On hold due to other workload priorities but is required for further progress on some M365 Project threads.	07/07/23	Green	TB	MG	IN	1/3/21	31/3/23	200.0		21.0	10%
J120_13	Disaster Recovery VDI Servers	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources	07/07/23	Amber	TB	TB	IN	1/7/20	31/12/22	17.0		10.2	60%
J120_18	Disaster Recovery Testing 2020	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Awaiting closure	Testing completed at all three authorities. Discussed with internal Audit. Awaiting closure	07/07/23	Amber	TB	TB	IN	1/9/20	1/3/21	35.0		23.9	68%

J120_19	Open VPN Review	To review the recently implemented openVPN solution and how to effectively make use of the technology.	Implementing	200mb links installed at Clowne and PH. Firewall installed. Connection being tested at NEDDC. Being rolled out to users. MiCollab issue now resolved so deploying to more end users at NEDDC. BDCHSOovpn pfSense box now being configured.16/02/2023 Both BDC and NEDDC new HSO links are BDC - Keyfax with Capita - DA. Icon DBs - PL. DDDC Agresso (extended support) and Info@work in progress - RG. NEDDC - Info@work - RG. AIM - PL, Tranman - RS	16/02/23	Amber	LT	LT	IN	1/11/20	31/2/22	55.0		N/A	
J121_02	SQL Server Upgrades	SQL databases need to be upgraded or moved to maintain support.	Implementing	Teams, Office and MDM live at all three authorities. Further threads for other features ongoing. Member rollout in progress.	23/01/23	Red	DA	DA	IN	4/1/21	12/7/22	70.0		53.9	77%
J121_09	Microsoft 365 implementation and rollout	Implementation and rollout of Microsoft 365. Split into 5/6 sub projects.	Implementing	Remediation plan completed, progressing through plan. LAPS, krbtgt ticket passwords rotated. 16/02/2023 These are being looked at when resources allow.	07/07/23	Amber	TB	NA	IN	1/11/21	1/11/22	300.0		285.4	95%
J121_10	NCC Audit Remediation	Remediation plans for Cyber Security	Implementing	Linux hardened repositories are now live for immutable backup storage, and have been in use for over a month without issue. Virtual tape libraries decommissioned. Tape library delivered and awaiting project time to install.	23/01/23	Green	LT	LT	IN	1/6/21	31/3/23	230.0		13.1	6%
J121_13	PSN Compliance 21-22	Security compliance required to access Public Services Network.	Closed		16/02/23	Amber	NA	LT	IN	7/10/21	30/3/23	246.0		203.5	83%
J122_01	Immutable & Off Network Backups	Backups designed to survive a ransomware attack and allow a clean restore of our ICT environment	On hold		07/07/23	Amber	NA	TB	IN	10/1/22	31/3/22	30.0		19.9	66%
J122_03	Change Request 2022-23 - Infrastructure		Closed		21/04/23	Green	NA		IN	1/4/22	30/3/23	65.0		35.6	55%
J122_04	Change Request 2022-23 - Projects and Development		Closed		21/04/23	Red	KOG		PD	1/4/22	30/3/23	8.0	14.0	18.2	130%
J122_05	IE11 Decommission	IE11 is not support by Microsoft so an alternative is required	Awaiting closure	Closure needs approving.	16/09/22	Green	CP		IN	4/4/22	31/7/22	7.0		5.5	79%
J122_06	Horizon 8 Upgrade	Upgrade to the virtual desktops infrastructure.	Awaiting closure	Closure Report done - Awaiting Approval	06/07/23	Amber	NA	MG	IN	10/5/22	31/09/2022	51.0		23.9	47%
J122_07	Idox DMS 5.1 Upgrades	Upgrades to the document management system used by Planning Environmental Health and estates, to maintain support and provide support for M365 office applications	Awaiting closure	Complete	07/07/23	Green	TB	RS	IN		31/3/23	3.0		2.3	77%
J122_08	Idox PA 3.4 Live_Test Upgrades. Closure required	Upgrades to the Planning Public access website (public facing) required to maintain support.	Closed	Complete	27.4.23	Amber	TB	RS	IN	27/7/22	28/9/22	3.0		1.1	37%

J122_09	Trend Replacement28.3	Enhanced web filtering security product.	Implementing	Trend Web Security in testing within ICT 16/02/2023 AzureAD now being used issues raised with vendor	07/07/23	Green	LT	RS	IN	1/4/21	31/12/22	47.0		23.7	50%
J122_10	Capita Revenues Ingres 11.2	Revenues and Benefits system database upgrades required to maintain support and functionality.	Awaiting closure	NEDDC & DDDC Live on Ingres 11.2. BDC to be scheduled once table archiving completed.	23/01/23	Red	DA	DA	IN	1/8/22	31/12/22	20.0		28.3	142%
J122_11	Server 2012 Replacement	Servers running Windows 2012 need to be upgraded before support ends in October 2023	Implementing	Spreadsheet detailing the Servers individuals need to upgrade has been produced and individuals have been allocated their tasks. Follow-ups on progress occur at the weekly Tec Team Meetings	07/07/23	Green	LT	RG	IN	3/10/22	10/10/23	120.0		16.2	14%
J122_12	Pioneer House UPS Replacement 22-	The Uniterupted Power Supply which is used by all three authroties needs replacing.	Closed	Project complete	21/04/23	Green	TB	TB	IN	1/11/22	21/1/23	5.0		1.1	22%
J122_13	Ibox TLC 10.2 upgrades	Upgrade of TLC live and Test at BDC and DDDC	Closed	Complete	23/03/23	Green	TB	RS	IN					2.4	
J123_01	Cyber Security	Ongoing work to ensure protection and resilience against cyber attacks	Implementing	Mobile Endpoint for laptops / Defender for endpoints. PSN certification and remediation. Cyber Treatment Plan.	07/07/23	Green	LT	LT	IN	N/A	N/A			49.1	
J123_02	Change Request 2023-2024 - Infrastructure		Implementing		06.07.23	Green	NA	NA	IN	1/4/23	31/3/24	48.0		5.4	
J123_03	Change Request 2023-2024 - Projects and Development		Implementing		06.07.23	Green	KOG	KOG	PD	1/4/23	31/3/24	10.0		2.5	
J123_04	Projects Admin 2023-2024		Implementing		06.07.23	Green	KOG	KOG	PD	1/4/23	31/3/24	10.0		3.1	
J123_05	UniMap Web Implementation	Installation of UniMap Web and setup of mapping and constraints for the Ibox Uniform systems	Scope and planning	Installation dates set for Aug/Sept 2023. Project brief required. May need seprate project for the setup of mapping and the installation itself.	06.07.23	Green		KOG		2/5/23	1/11/23	49.0		0.6	
5. Strategic Alliance															

SA19_13	Env Health User Account Rationalisation	Improved ways of working for Enviromental Health.	On hold	29/40 Machines built and in use. Delayed due to Covid work. No more progress made. Awaiting users to be in the office on a regular basis.	06/07/22	Amber		HH	SD	13/12/18	28/3/21	17.0		2.6	15%
SA20_01	SIP Migration	CP/NA to review RFQ and inform Lisa in Legal. Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Issues with current SIP Addresses allocated by Gamma. To be reconfigured by Gamma 19July. If it goes well, testing and migration will follow. Gamma changes made. Networking for MBGs to be completed and then testing. Supplier awarded work on the	23/07/07	Red	CP	CP	IN	1/1/20	1/1/22	11.0	25.0	25.4	102%
SA20_04	Webchat and Multimedia CCM	Webchat to allow customers to contact Customer services via the council website	Awaiting closure	Live at both sites. Awaiting project closure	29/06/22	Red		SH	IN	1/8/20	28/2/23	34.0		63.5	187%
SA20_06	Enterprise Vault Phase Out	Decommission of Email Archiving software no longer required.	Closed	Complete	15/03/23	Amber	TB	SW	IN	1/2/20	31/4/21	6.5		13.2	203%
SA20_07	Kvocera MFD Deployment	New Multifunctional Device contract. Reduced costs.	Awaiting closure	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing.	30/10/22	Red	NA	DA	IN	10/2/20	31/3/21	20.0	30.0	26.4	88%
SA20_15	MOT Booking System	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	Closed	Complete	05.07.23	Amber	KOG	HB	PD	9/11/20	1/12/22	28.0	55.0	56.0	102%
SA21_07	Ilox EH Mobile Module (On site)	Mobile working module for Uniform so EH officers working on site have full access	Implementing	Testing in progress.	07/07/23	Amber		RS	IN	1/3/21	31/3/23	3.0		0.0	0%
SA21_10	Licensing Connector Self Service integrations	Integration of Ilox connectors with self service and contact centre forms to allow info to be passed to the back office and no need for manual processing	Implementing	All ready to go live - waiting on EH to confirm	06.07.23	Red	KOG	KOG	PD	1/4/22	1/4/23	5.0	7.5	11.4	152%
SA21_11	LLPG Extract Rewrite	Rewrite of existing reports to C# in order to improve access and efficiency of running and editing	Awaiting closure	New ADO to revisit this project. Close project and start again	06.07.23	Green	KOG	HB	PD	13/12/21	18/2/22	26.0		11.2	43%
SA22	PCI-DSS	To achieve better compliance when taking card payments	Awaiting closure	NEDDC -Capita end call solution installed. Still awaiting XNPay costs. BDC -mid call solution live.	30/10/22	Red		NA	IN	1/7/17	31/3/20	5.0	20.0	50.2	251%

SA22_02	Granicus Real-Time reporting	Replacement of Jaspersoft reports for Granicus' new reporting tool which replaces the previous data dumps	On hold	Project brief required. Has been held up by issues at other authorities. Need resource in infrastructure to assist and consultancy from Granicus. Deadline moved to 2024.	06.07.23	Green	KOG	KOG	PD								1.5	
SA22_03	Change Request 2022-23 - Infrastructure		Implementing		21/04/23	Red	NA		IN	1/4/22	31/3/23	15.0					16.1	107%
SA22_04	Change Request 2022-23 - Projects & Development		Implementing		21/04/23	Green	KOG		PD	1/4/22	31/3/23	110.0					89.8	82%
SA22_05	Granicus Duplicate Customer Merging	Linking Self Service profiles with Contact Centre records to create one profile/account	Implementing	Work carried out as/when time allows	06.07.23	Green	KOG	VG	PD	1/6/22	1/6/23	25.0					1.9	8%
SA22_06	Openreach Analogue switch off		On hold	Waiting to sign Daisy contract. Another meeting organised. A few sites have been migrated - Pleasley Vale, Clowne gym, Pleasley ODAC, DDDC wifi. Testing Phoneline+. Will move broadband links to Daisy SOGEA once contract in place. Meeting	23/07/07	Green	CP	SP	IN	1/3/22	31/3/25	30.0					11.3	38%
SA22_08	I drive Review and Audit	Full audit, data cleanse and review of GIS data on I drive	Implementing	Initial review almost complete. Need to review cleansing process.	06.07.23	Green	KOG	JD	PD	14/11/22	14/11/23	104.0					51.2	49%
SA22_09	Accessibility of GovService Forms	Review and amend all online forms to meet Accessibility regulations	Implementing	Work progressing. Silktime shows excellent score however this is deceptive; forms are in iframe which means they can only be tested manually. Working on accessibility as new forms are created.	06.07.23	Green	KOG	KOG	IN	24/11/22	24/11/23	40.0					7.6	19%
SA23_01	Change Request 2023-2024 - Infrastructure		Implementing		06.07.23	Green	NA	NA	IN	1/4/23	31/3/24	11.0					0.3	2%
SA23)02	Change Request 2023-2024 - Projects and Development		Implementing		06.07.23	Green	KOG	KOG	PD	1/4/23	31/3/24	105.0					12.0	11%