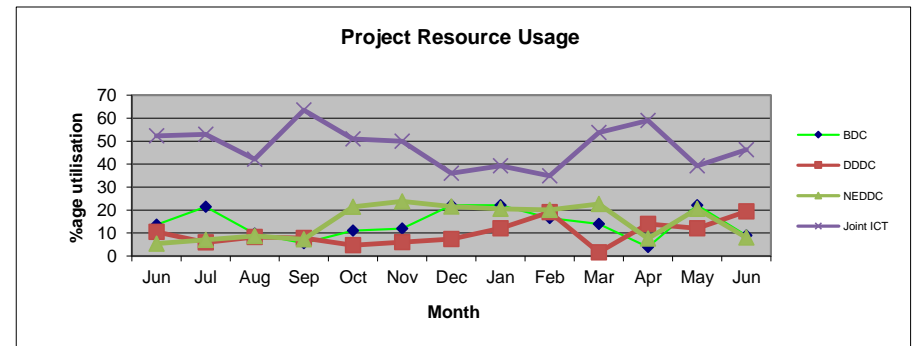
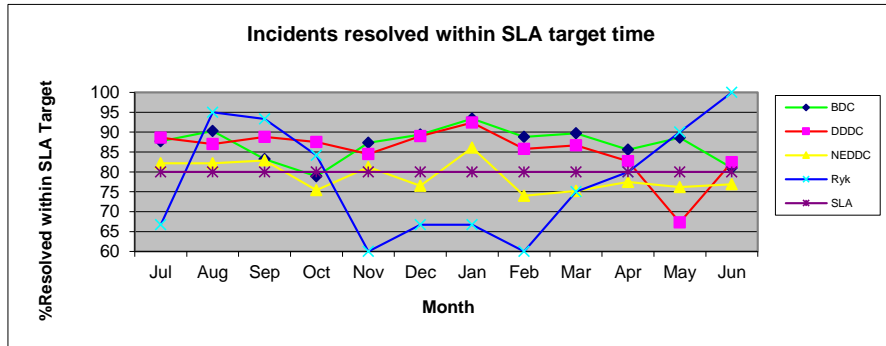
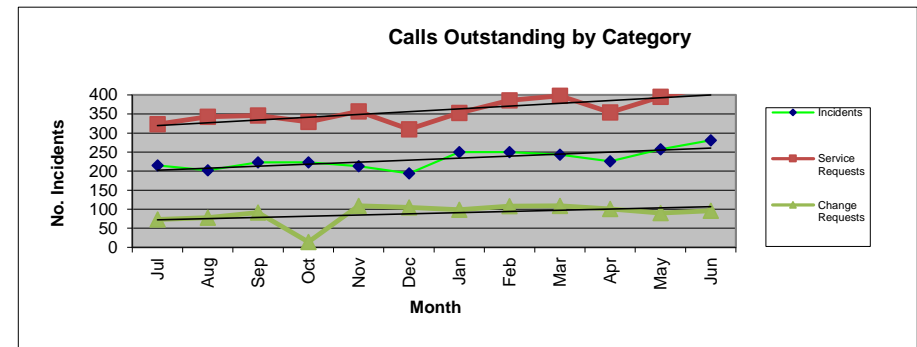
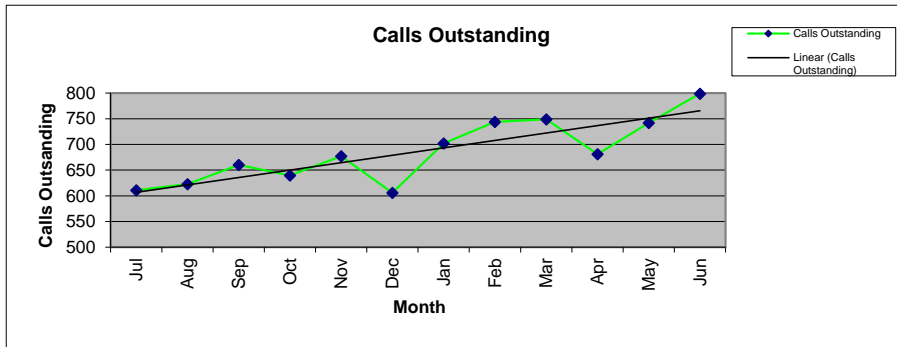
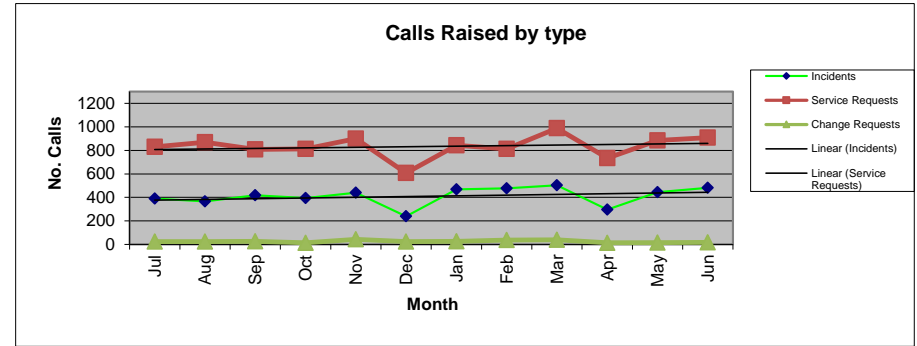
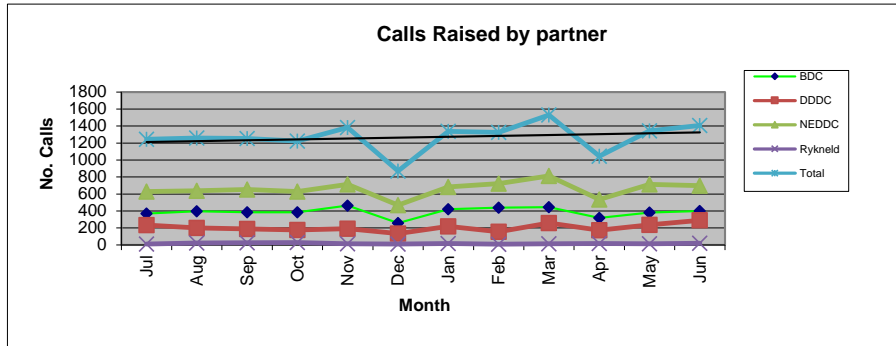
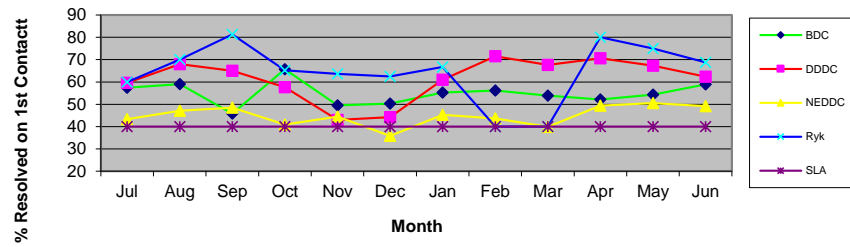


APPENDIX 1



**Incidents resolved at first contact**



**Project Related Activities**

