

Appendix 2 - Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status	STO Lead	Proj Man	Team	Target Start	Target End
Start date 01/04/2022											
1. Bolsover											
BD18_01	Capita OPENHousing	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 One DD UAT & Training.	03/01/23	Green	DA	DA	IN	1/4/18	30/4/23
BD21_02	Jontek DR Relocation	Upgrade to the housing careline system	Implementing	SOGEA ordered. DDIs order. Waiting for Openreach visit - Amy to organise with Daisy. Asked for quote for cab. Waiting for certain schemes to be upgraded and then need to order links. Servers have been replaced. In process of quotes for firewall at DR. ISDN have been moved, SOGEA to be installed w/c/ 23 jan.	19/01/23	Amber	CP	CP	IN	1/4/21	30/4/22
BD21_12	Comino-Civica Digital 360 upgrade	Upgrade to the Revs & Bens Document Management and workflow application.	Implementing	Live upgraded. Issues with duplicate documents & slow indexing. Wating to be patched from 30.2 to 30.3 to resolve indexing speed. With Revs for testing	03/01/23	Green	NA	DA	IN	20/4/21	31/12/22
BD22_01	Pleasley Vale Activity Booking	Create an online booking and payment system for activities at PV	Awaiting closure	23/9/22 System live and used during school holidays. Project closure needed. Chased W. Carter 19/01/23	23/09/22	Red	KOG	HB	PD	4/2/22	29/4/22
BD22_02	Change Request 2022-23 - Infrastructure		Implementing		19/01/23	Green	NA		IN	1/4/22	31/3/23
BD22_03	Change Request 2022-23 - Projects and Development		Implementing		19/01/23	Green	KOG		PD	1/4/22	31/3/23
BD22_04	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Implementing	Awaiting agreed schedule from GeoPlace	19/01/23	Green	KOG		PD	1/4/22	31/3/23
2. Derbyshire Dales											

DD11a	EDRMS	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Green	CL	NA	IN	1/6/17	31/12/22
DD19_05	Meritec Relationship Management Inc Whitespace	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	CRM implemented from an ICT perspective. Additional Scope being added so project kept for reporting.	02/12/22	Green	PW	NA	IN	1/4/19	31/12/22
DD20_06	AIM v13 Upgrade and PPM module	Council's Income Management system upgrade - continue support	Implementing	System is live from July 2022 but ongoing issues since then, some major, some minor. Technically, since the system is no longer in test stage the project could be considered complete. New minor release planned for March 2023 which should fix the most critical of the major issues.	19/01/23	Red	PF	SW	IN	1/9/20	31/12/22
DD22_01	Info@work 5.31 Upgrade	Upgrade to the Corporate document management applications.	Implementing	Pre-Production Environment built by NEC consultancy and is awaiting technical testing. User training to be scheduled and go live dates to be confirmed.	19/01/23	Amber	TB	RG	IN	10/8/20	31/12/22
DD22_02	Change Request 2021-22 - Infrastructure				19/01/23	Green	NA	NA	IN	1/4/22	31/3/23
DD22_03	Change Request 2021-22 - Projects and Development				19/01/23	Green	KOG	KOG	PD	1/4/22	31/3/23
DD22_04	Modern.gov implementation	To replace current Trove committee minute system and Members Portal	Awaiting closure	System in use. Outstanding issues with Corporate services. Project closure needed	19/01/23	Red	NA	SW	IN	1/4/22	31/5/22
DD22_05	New DDDC Website	Full re-write of DDDC website to improve usability and accessibility	Implementing	Go-live scheduled for 23/1/23	19/01/23	Green	KOG	BH	PD	23/5/22	24/2/23
DD22_06	2023 Server & Storage Refresh	Replace the production Server and Storage Hardware as support will end next year.	Awaiting project brief	Project brief awaiting approval	05/10/22	Green	TB	TB	IN	3/10/22	31/09/23

DD22_07	Agresso Cloud Migration	The finance system Agresso is being moved to a SaaS solution.	Awaiting project brief	Project brief awaiting approval	02/12/22	Green		RG	IN	4/10/22	31/1/23
3. North East Derbyshire											
NE20_08	Capita AIM v13	Council's Income Management system upgrade - continue support	Implementing	Upgrade went ahead in May but there are several outstanding issues which need resolving before closing.	19/01/23	Red	DA	PL	IN	2/11/20	1/7/22
NE21_01	Killamarsh Leisure Centre	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Awaiting closure	All live/in use. Project Closure needed	19/01/23	Red	CP	CP	IN	1/2/21	22/10/22
NE22_01	Info@work 5.31 Upgrade	Upgrade to the Document Management system used by Revenues & Benefits team.	Awaiting project brief	Project brief needs approval. Still Testing test upgrade. Look to move SQL. Upgrade during consultancy training.	29/09/22	Amber	NA	RG	IN	3/8/22	31/12/22
NE22_02	CGBC Infrastructure	Coney Green Infrastructure refresh. Move to Sip telephony / Network refresh, UPS and server room work.	On hold	PB Approved, awaiting budgets from Business Centre. No response regarding upgrades from business.	30/09/22	Green	NA	SH	IN	1/4/22	1/9/22
NE22_03	Change Request 2021-22 - Infrastructure		Implementing		19/01/23	Green	NA		IN	1/4/22	31/3/23
NE22_04	Change Request 2021-22 - Projects & Development		Implementing		19/01/23	Green	KOG		PD	1/4/22	31/3/23
NE22_05	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Implementing	On track for Gold level	19/01/23	Green	KOG	CB	PD	1/4/22	31/3/23
NE22_07	Council Chamber Relocation	Solutions for AV equipment for new Council Chamber Room	On hold	Will be revisited March 2023	30/10/22	Green			IN	1/4/22	31/8/23
4. Joint service											

J118_13	Active Directory & GPO Review	Work on the configuration of Microsoft domain required before moving to Microsoft 365	Implementing	Continuing work on structure and attributes at all 3 sites, prioritising NEDDC, BDC and shared AD to assist with M365 rollout project.	18/01/23	Green	TB	MG	IN	1/3/21	31/3/23
J120_13	Disaster Recovery VDI Servers	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources	30/09/22	Green	TB	TB	IN	1/7/20	31/12/22
J120_17	Joomla! and webhost PHP Upgrades	Upgrade of all websites to most recent version of Joomla! And the upgrade of PHP on servers. Ensures security and stability of websites and components.	Closed	Closed	15/12/22	Red	KOG	BH	PD	1/11/20	31/5/21
J120_18	Disaster Recovery Testing 2020	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Awaiting closure	Testing completed at all three authorities. Discussed with internal Audit. Awaiting closure	12/01/22	Amber	TB	TB	IN	1/9/20	1/3/21
J120_19	Open VPN Review	To review the recently implemented openVPN solution and how to effectively make use of the technology.	Implementing	200mb links installed at Clowne and PH. Firewall installed. Connection being tested at NEDDC. Being rolled out to users	30/09/22	Amber	CP	SH	IN	1/11/20	31/2/22
J121_02	SQL Server Upgrades	SQL databases need to be upgraded or moved to maintain support.	Implementing	Agresso (extended support) and Info@work in progress.	30/10/22	Red	DA	DA	IN	4/1/21	12/7/22
J121_09	Microsoft 365 implementation and rollout	Implementation and rollout of Microsoft 365. Split into 5/6 sub projects.	Implementing	Owner training complete. Rollout to BDC & NEDDC Officers in progress.	20/01/23	Amber	TB	NA	IN	1/11/21	1/11/22

J121_10	NCC Audit Remediation	Remediation plans for Cyber Security	Implementing	Remediation plan completed, progressing through plan.	30/10/22	Green	SH	SH	IN	1/6/21	31/3/23
J121_13	PSN Compliance 21-22	Security compliance required to access Public Services Network.	Implementing	Work commenced, NEDDC PC IT Health Check complete, NEDDC PSN Submitted May 2022 awaiting response from Assessor. DDDC PC IT Health Check performed June 2022, remediation in progress to be submitted Sept 2022. BDC PC IT Check 10th Oct 2022	30/09/22	Amber	NA	LT	IN	7/10/21	30/6/22
J122_01	Immutable & Off Network Backups	Backups designed to survive a ransomware attack and allow a clean restore of our ICT environment	On hold	Linux hardened repositories are now live for immutable backup storage, and have been in use for over a month without issue. Virtual tape libraries decommissioned. Tape library delivered and awaiting project time to install.	19/01/23	Amber	NA	TB	IN	10/1/22	31/3/22
J122_03	Change Request 2022-23 - Infrastructure		Implementing		20/01/23	Green	NA		IN	1/4/22	30/3/23
J122_04	Change Request 2022-23 - Projects and Development		Implementing		20/01/23	Green	KOG		PD	1/4/22	30/3/23
J122_05	IE11 Decommission	IE11 is not supported by Microsoft so an alternative is required	Awaiting closure	IE11 disabled via GPO at BDC/DDDC/NEDDC. Policies in place at BDC/DDDC/NEDDC to forward to Edge. Closure needs approving.	16/09/22	Green	CP		IN	4/4/22	31/7/22
J122_06	Horizon 8 Upgrade	Upgrade to the virtual desktops infrastructure.	Awaiting closure	All sites completed. Closure document to be completed. Follow up task: Decommission DVDI03 and 04 but requires collaboration with CBC. Simple workaround available if CBC are unable to make necessary changes.	18/01/23	Amber	NA	MG	IN	10/5/22	31/09/2022

J122_07	Idox DMS 5.2 Upgrades	Upgrades to the document management system used by Planning Environmental Health and estates, to maintain support and provide support for M365 office applications	Implementing	Test completed, live being scheduled	30/10/22	Green	LT	RS	IN		31/3/23
J122_08	Idox PA 3.4 Live Test Upgrades	Upgrades to the Planning Public access website (public facing) required to maintain support.	Implementing	PA Test Updates performed Aug 2022	05/09/22	Amber	LT	RS	IN	27/7/22	28/9/22
J122_09	Trend Replacement28.3	Enhanced web filtering security product.	Implementing	Trend Web Security in testing within ICT	30/10/22	Green	LT	RS	IN	1/4/21	31/12/22
J122_10	Capita Revenues Ingres 11.2	Revenues and Benefits system database upgrades required to maintain support and functionality.	Implementing	NEDDC & DDDC Live on Ingres 11.2. BDC to be scheduled once table archiving completed.	03/01/23	Red	DA	DA	IN	1/8/22	31/12/22
J122_11	Server 2012 Replacement	Servers running Windows 2012 need to be upgraded before support ends in October 2023	Awaiting project brief	Project brief required	21/10/22	Green	LT	RG	IN	3/10/22	10/10/23
J122_12	Pioneer House UPS Replacement 22-23	The Uninterrupted Power Supply which is used by all three authroties needs replacing.	Implementing	Order placed with supplier. Awaiting delivery and installation on 18/04	19/01/23	Green	TB	TB	IN	1/11/22	21/1/23
J122_13	Idox TLC 10.2 upgrades	Upgrade of TLC live and Test at BDC and DDDC	Awaiting project brief	Project brief required	11/11/22	Green	LT	RS	IN		
5. Strategic Alliance											
SA19_13	Env Health User Account Rationalisation	Improved ways of working for Enviromental Health.	On hold	29/40 Machines built and in use.Delayed due to Covid work. No more progress made. Awating users to be in the office on a regular basis.	06/07/22	Amber		HH	SD	13/12/18	28/3/21

SA20_01	SIP Migration	CP/NA to review RFQ and inform Lisa in Legal. Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Supplier awarded, work on the phone system in progress ready for the transfer Dec.	30/10/22	Amber	NA	SH	IN	1/1/20	1/1/22
SA20_04	Webchat and Multimedia CCM	Webchat to allow customers to contact Customer services via the council website	Awaiting closure	Live at both sites. Awaiting project closure	29/06/22	Red		SH	IN	1/8/20	28/2/23
SA20_06	Enterprise Vault Phase Out	Decommission of Email Archiving software no longer required.	Awaiting closure	Complete - awaiting project closure	07/06/22	Amber	TB	SW	IN	1/2/20	31/4/21
SA20_07	Kyocera MFD Deployment	New Multifunctional Device contract. Reduced costs.	Awaiting closure	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing.	30/10/22	Red	NA	DA	IN	10/2/20	31/3/21
SA20_15	MOT Booking System	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	awaiting closure	Live 07/11/2022 NEDDC. Project closure with JR for approval.	02/12/22	Amber	KOG	HB	PD	9/11/20	1/12/22
SA21_07	Idox EH Mobile Module (On site)	Mobile working module for Uniform so EH officers working on site have full access	Implementing	Testing in progress.	30/10/22	Amber		RS	IN	1/3/21	31/3/23
SA21_10	Licensing Connector Self Service integrations	Integration of Idox connectors with self service and contact centre forms to allow info to be passed to the back office and no need for manual processing	Implementing	Final consultancy day 18/1/21. Testing delayed by Licensing but now complete. Granicus copying test to live once Licensing have approved.	20/01/23	Green	KOG	KOG	PD	1/4/22	1/4/23
SA21_11	LLPG Extract Rewrite	Rewrite of existing reports to C# in order to improve access and efficiency of running and editing	On hold	Work underway. More complex than originally expected. Not a priority	27/07/22	Green	KOG	HB	PD	13/12/21	18/2/22

SA21_13	Removal of submission page on forms	Improvement of Self Service and Contact Centre forms. Remove the need for submission buttons and make the process quicker	Closed	Complete	02/12/22	Amber	KOG		PD	7/10/21	31/5/22
SA22	PCI-DSS	To achieve better compliance when taking card payments	Awaiting closure	NEDDC -Capita end call solution installed. Still awaiting XNPay costs. BDC -mid call solution live.	30/10/22	Red		NA	IN	1/7/17	31/3/20
SA22_02	Granicus Real-Time reporting	Replacement of Jaspersoft reports for Granucus' new reporting tool which replaces the previous data dumps	On hold	Project brief required. Has been held up by issues at other authorities. Need resource in infrastructure to assist and consultancy from Granicus. Deadline is Dec 2023.	19/01/23	Green	KOG	KOG	PD		
SA22_03	Change Request 2022-23 - Infrastructure		Implementing		20/01/23	Green	NA		IN	1/4/22	31/3/23
SA22_04	Change Request 2022-23 - Projects & Development		Implementing		20/01/23	Green	KOG		PD	1/4/22	31/3/23
SA22_05	Granicus Duplicate Customer Merging	Linking Self Service profiles with Contact Centre records to create one profile/account	Implementing	Work carried out as/when time allows	20/01/23	Green	KOG	VG	PD	1/6/22	1/6/23
SA22_06	Openreach Analogue switch off		On hold	Meeting set with Daisy regarding audit of all analogue lines. Not started yet. SIP migration underway (separate project)	16/09/22	Green	CP		IN	1/3/22	31/3/25
SA22_08	I drive Review and Audit	Full audit, data cleanse and review of GIS data on I drive	Implementing	Establishing current structure and anomalies, duplicates etc	19/01/23	Green	KOG	JD	PD	14/11/22	14/11/23
SA22_09	Accessibility of GovService Forms	Review and amend all online forms to meet Accessibility regulations	Implementing	Work progressing. Silktide shows excellent score however this is deceptive; forms are in iframe which means they can only be	20/12/22	Green	KOG	KOG	IN	24/11/22	24/11/23