

Appendix 2 - Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status	STO Lead	Proj Man	Team	Target Start	Target End	BDT and Infrastructure Resource			
Start date 01/04/2022												Orig Est	Rev Est	Act Days	% Comp
1. Bolsover															
BD18_01	Capita OPENHousing	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 commencing mobile work, Online Applications UAT. Electrical certificates & Gas Servicing. Ipads on MDM.	03/11/22	Amber	DA	DA	IN	1/4/18	30/4/23	40.0	180.0	162.7	90%
BD21_02	Jontek DR Relocation	Upgrade to the housing careline system	Implementing	SOGEA ordered. DDIs order. Waiting for Openreach visit - Amy to organise with Daisy. Asked for quote for cab. Waiting for certain schemes to be upgraded and then need to order links. Servers have been replaced. In process of quotes for firewall at DR.	16/09/22	Amber	CP		IN	1/4/21	30/4/22			15.6	
BD21_12	Comino-Civica Digital 360 upgrade	Upgrade to the Revs & Bens Document Management and workflow application.	Implementing	Live upgraded. Issues with duplicate documents & slow indexing. Waiting to be patched from 30.2 to 30.3 to resolve indexing speed.	29/06/22	Green	NA	DA	IN	20/4/21	31/12/22	15.0		12.8	85%
BD22_01	Pleasley Vale Activity Booking	Create an online booking and payment system for activities at PV	Awaiting closure	System live and used during school holidays. Project closure needed	23/09/22	Red	KOG	HB	PD	4/2/22	29/4/22	26.0		28.5	110%
BD22_02	Change Request 2022-23 - Infrastructure		Implementing		23/09/22	Green	NA		IN	1/4/22	31/3/23	14.0		9.6	69%
BD22_03	Change Request 2022-23 - Projects and Development		Implementing		23/09/22	Green	KOG		PD	1/4/22	31/3/23	78.0		41.1	53%
BD22_04	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Implementing	Awaiting agreed schedule from GeoPlace	23/09/22	Green	KOG		PD	1/4/22	31/3/23	25.0		1.7	7%
2. Derbyshire Dales															
DD11a	EDRMS	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Green	CL	NA	IN	1/6/17	31/12/22	5.0		0.0	0%
DD19_05	Meritec Relationship Management - Inc Whitespace	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	CRM implemented from an ICT perspective. Additional Scope being added so project kept for reporting.	06/07/22	Green	PW	NA	IN	1/4/19	31/12/22	25.0	30.0	24.7	82%

DD20_06	AIM v13 Upgrade and PPM module	Council's Income Management system upgrade - continue support	Implementing	Go Live data 30/06/22 - 01/07/22. Some minor issues noted and agreed to be carried forward to LIVE. However, no major showstoppers and system will transition from onsite to cloud commencing evening of 29th when old system shut down.	29/06/22	Green	PF	SW	IN	1/9/20	31/12/22	20.0		23.9	120%
DD21_03	Uninterruptable Power Supply 2021/22	Consolidation of smaller 3 end of life UPS's into 1 large 3-phase unit, located in Level 5 server room.	Closed	Project Closed. Closure report produced.	06/07/22	Amber	TB	TB	IN	1/9/21	31/3/22	7.0		4.8	68%
DD22_01	Info@work 5.31 Upgrade	Upgrade to the Corporate document management applications.	Implementing	Work scheduled Nov	29/09/22	Green	TB	RG	IN					0.0	
DD22_02	Change Request 2021-22 - Infrastructure				23/09/22	Green	NA		IN	1/4/22	31/3/23	32.0		19.2	60%
DD22_03	Change Request 2021-22 - Projects and Development				23/09/22	Green	KOG		PD	1/4/22	31/3/23	7.0		3.9	56%
DD22_04	Modern.gov implementation	To replace current Trove committee minute system and Members Portal	Implementing	System in use. Outstanding issues with Corporate services	29/06/22	Green	NA	SW	IN	1/4/22	31/5/22	5.0		8.1	161%
DD22_05	New DDDC Website	Full re-write of DDDC website to improve usability and accessibility	Implementing	Work has started on agreed structure.	23/09/22	Green	KOG	BH	PD	23/5/22	24/2/23	70.0		32.0	46%
DD22_06	2023 Server & Storage Refresh	Replace the production Server and Storage Hardware as support will end next year.	Awaiting project brief	Project brief awaiting approval	05/10/22	Green	TB	TB	IN	3/10/22	31/09/23	40.0			0%
DD2_07	Agresso Cloud Migration	The finance system Agresso is being moved to a SaaS solution.	Awaiting project brief	Project brief awaiting estimates and approval				RG	IN						
3. North East Derbyshire															
NE20_01	RHL MCollab	Rykneid Homes Telephony application rollout	Cancelled	PROJECT Cancelled	19/02/21	Amber		SH	IN	6/2/20	15/4/20	66.0		2.7	4%
NE20_08	Capita AIM v13	Council's Income Management system upgrade - continue support	Awaiting closure	Upgrade went ahead in May. Still a few outstanding actions and closure report required	30/09/22	Green		PL	IN	2/11/20	1/7/22	7.0		36.3	518%
NE21_01	Killamarsh Leisure Centre	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Implementing	All equipment installed and running for live date.	30/10/22	Green	CP	CP	IN	1/2/21	22/10/22	16.0		16.4	102%

NE21_07	CCTD Website	Create a website for the Clay Cross Town Development project	Closed		27/07/22	Amber	KOG	BH	PD	15/11/21	18/3/22	35.0		35.1	100%
NE22_01	Info@work 5.31 Upgrade	Upgrade to the Document Management system used by Revenues & Benefits team.	Scope and planning	Still Testing test upgrade. Look to move SQL. Upgrade during consultancy training.	29/09/22	Green	NA	RG	IN					18.3	
NE22_02	CGBC Infrastructure	Coney Green Infrastructure refresh. Move to Sip telephony / Network refresh, UPS and server	On hold	PB Approved, awaiting budgets from Business Centre. No response regarding upgrades from	30/09/22	Green	NA	SH	IN	1/4/22	1/9/22			0.0	
NE22_03	Change Request 2021-22 - Infrastructure		Implementing		23/09/22	Green	NA		IN	1/4/22	31/3/23	22.0		7.9	36%
NE22_04	Change Request 2021-22 - Projects & Development		Implementing		23/09/22	Green	KOG		PD	1/4/22	31/3/23	60.0		20.5	34%
NE22_05	NLPG Improvement Schedule 2022-23	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Implementing	Waiting for copy of agreed schedule from GeoPlace	23/09/22	Green	KOG	CB	PD	1/4/22	31/3/23	25.0		1.5	6%
NE22_07	Council Chamber Relocation	Solutions for AV equipment for new Council Chamber Room	On hold	Will be revisited March 2023	30/10/22	Green			IN	1/4/22	31/8/23	32.0		0.0	0%
4. Joint service															
J118_04	Server 2008 Upgrades		2 - implementing	Agresso & Info@work scheduled & extended support.	02/10/22	Red				1/6/18	31/12/19	0.0		0.0	
	See SA18_04 for Strategic Alliance					Green									
	See DD18_04 for Derbyshire Dales					Green									
J118_13	Active Directory & GPO Review	Work on the configuration of Microsoft domain required before moving to Microsoft 365	Implementing	Environmental health users are able to be synced with Azure AD for M365 pilot testing to continue for BDC and NEDDC. Continuing work on structure and attributes at all 3 sites, prioritising NEDDC, BDC and shared AD to assist with M365 rollout project.	21/09/22	Green	TB	MG	IN	1/3/21	31/3/23	200.0		18.9	9%
J120_04	Coronavirus work	Non-specific/otherwise uncategoryed work for COVID-19 reponse	Closed		26/01/22	Green		NA	IN	15/3/20	NA	50.0	100.0	106.0	106%
J120_13	Disaster Recovery VDI Servers	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources	30/09/22	Green	TB	TB	IN	1/7/20	31/12/22	17.0		10.2	60%

JI20_17	Joomla! and webhost PHP Upgrades	Upgrade of all websites to most recent version of Joomla! And the upgrade of PHP on servers. Ensures security and stability of websites and components.	Awaiting closure	Project closure needed	22/09/22	Red	KOG	BH	PD	1/11/20	31/5/21	40.0	8.8	22%
JI20_18	Disaster Recovery Testing 2020	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Closed	Testing completed at all three authorities. Discussed with internal Audit. Awaiting closure	12/01/22	Amber	TB	TB	IN	1/9/20	1/3/21	35.0	23.9	68%
JI20_19	Open VPN Review	To review the recently impemented openVPN solution and how to effectively make use of the technology.	Implementing	200mb links installed at Clowne and PH. Firewall installed. Connection being tested at NEDDC. Being rolled out to users	30/09/22	Amber	CP	SH	IN	1/11/20	31/2/22	55.0	14.7	27%
JI21_02	SQL Server Upgrades	SQL databases need to be upgraded or moved to maintain support.	Implementing	Agresso (extended support) and Info@work in progress.	30/10/22	Green	DA		IN	4/1/21	12/7/22	70.0	49.8	71%
JI21_04	Idox Oracle 19c Upgrades	Application upgrade used by Planning / Environmental Health - maintain supported version	Awaiting closure	Complete	22/01/22	Green	DA	RS	IN	1/5/21	30/6/21	20.0	9.2	46%
JI21_09	Microsoft 365 implementation and rollout	Implementation and rollout of Microsoft 365. Split into 5/6 sub projects.	Implementing	Env Health trialed. Training plan developed. Rollout to BDC & NEDDC Officers in progress.	30/10/22	Green	TB	NA	IN	1/11/21	1/11/22	300.0	108.0	36%
JI21_10	NCC Audit Remediation	Remediation plans for Cyber Securty	Implementing	Remediation plan completed, progressing through plan.	30/10/22	Green	SH	SH	IN	1/6/21	31/3/23	230.0	12.9	6%
JI21_13	PSN Compliance 21-22	Security compliance required to access Public Services Network.	Implementing	Work commenced, NEDDC PC IT Health Check complete, NEDDC PSN Submitted May 2022 awaiting response from Assessor. DDDC PC IT Health Check performed June 2022, remediation in progress to be submitted Sept 2022. BDC PC IT Check 10th Oct 2022	30/09/22	Green	NA	LT	IN	7/10/21	30/6/22	246.0	161.1	65%
JI22_01	Immutable & Off Network Backups		Implementing	Linux hardened repositories are now live for immutable backup storage, and have been in use for over a month without issue. Virtual tape libraries decommissioned. tape	30/10/22	Green	NA	TB	IN	10/1/22	31/3/22	30.0	19.9	66%
JI22_03	Change Request 2022-23 - Infrastructure		Implementing		23/09/22	Green	NA		IN	1/4/22	30/3/23	65.0	20.0	31%
JI22_04	Change Request 2022-23 - Projects and Development		Implementing		23/9/22	Green	KOG		PD	1/4/22	30/3/23	8.0	5.9	74%

J122_05	IE11 Decommission	IE11 is not support by Microsoft so an alternative is required	Awaiting closure	IE11 disabled via GPO at BDC/DDDC/NEDDC. Policies in place at BDC/DDDC/NEDDC to forward to Edge.	16/09/22	Green	CP		IN	4/4/22	31/7/22	7.0	5.2	74%
J122_06	Horizon 8 Upgrade	Upgrade to the virtual desktops software.	Implementing	All pre-requisite work done. DDDC upgraded to latest Horizon 8 + DEM (2206). NEDDC and BDC Horizon 8 work scheduled. MJR + SD working on removing iGELS from service. iGels and older clients do work with Horizon 8. To-Do: Final upgrade on NEDDC and BDC. Cleanup work. Fault-find CBC access issues on new connection servers.	26/10/22	Green	NA	MG	IN	10/5/22	31/09/2022	51.0	12.7	25%
J122_07	Idox DMS 5.2 Upgrades	Upgrades to the document management system used by Planning Environmental Health and estates, to maintain support and provide support for M365 office applications.	Scope and planning	Test completed, live being scheduled	30/10/22	Green	LT	RS	IN		31/3/23	3.0	0.0	0%
J122_08	Idox PA 3.4 Live Test Upgrades	Upgrades to the Planning Public access website (public facing) required to maintain support.	Implementing	PA Test Updates performed Aug 2022	05/09/22	Green	LT	RS	IN	27/7/22	28/9/22	3.0	1.1	37%
J122_09	Trend Replacement	Enhanced web filtering security product.	Implementing	Trend Web Security in testing within ICT	30/10/22	Green	LT	RS	IN	1/4/21	31/12/22	47.0	20.2	43%
J122_10	Capita Revenues Ingres 11.2	Revenues and Benefits system database upgrades required to maintain support and functionality.	Implementing	Test clones in progress. Upgrade to test in progress.	30/10/22	Green	DA	DA	IN	1/8/22	31/12/22	20.0	0.0	0%
J122_11	Server 2012 Replacement	Servers running Windows 2012 need to be upgraded before support ends in October 2023	Awaiting project brief	Project brief required	21/10/22	Green		RG	IN		1/10/23			
J122_12	Pioneer House UPS Replacement 22-23	The Uninterrupted Power Supply which is used by all three authorities needs replacing.	Implementing	Approved.	01/11/22	Green	TB	TB	IN	1/11/22	21/1/23	5.0		
5. Strategic Alliance														
SA19_13	Env Health User Account Rationalisation	Improved ways of working for Environmental Health.	On hold	29/40 Machines built and in use. Delayed due to Covid work. No more progress made. Awaiting users to be in the office on a regular basis.	06/07/22	Amber		HH	SD	13/12/18	28/3/21	17.0	5.4	32%

SA20_01	SIP Migration	CP/NA to review RFQ and inform Lisa in Legal. Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Supplier awarded, work on the phone system in progress ready for the transfer Dec.	30/10/22	Amber	NA	SH	IN	1/1/20	1/1/22	11.0	25.0	22.3	89%
SA20_04	Webchat and Multimedia CCM	Webchat to allow customers to contact Customer services via the council website	Awaiting closure	Live at both sites	29/06/22	Red		SH	IN	1/8/20	28/2/23	34.0		63.5	187%
SA20_06	Enterprise Vault Phase Out	Decommission of Email Archiving software no longer required.	Closed	Complete	07/06/22	Amber	TB	SW	IN	1/2/20	31/4/21	6.5		13.2	203%
SA20_07	Kyocera MFD Deployment	New Multifunctional Device contract. Reduced costs.	Closed	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing.	30/10/22	Red	NA	DA	IN	10/2/20	31/3/21	20.0	30.0	26.4	88%
SA18_03	Transformation programme work	All work required of PDM for the Transformation Programme, Leadership Academy, Digital Strategy etc, which isn't registered as another, specific project	Closed	To be removed as a project. Following transformation audit outcomes, digital transformation work to be recorded as CRs or individual projects	27/07/22	Green		KOG	PD	19/3/18	31/3/22	40.0	120.0	80.8	67%
SA20_15	MOT Booking System	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	Implementing	Was on hold from Sep 2021 to August 2022. NEDDC project underway again - with users for entering existing bookings into new system	20/09/22	Amber		KOG	PD	9/11/20	1/12/22	28.0	48.0	48.2	100%
SA21_07	Idox EH Mobile Module (On site)	Mobile working module for Uniform so EH officers working on site have full access	Implementing	Testing in progress.	30/10/22	Amber		RS	IN	1/3/21	31/3/23	3.0		0.0	0%
SA21_10	Licensing Connector Self Service integrations	Integration of Idox connectors with self service and contact centre forms to allow info to be passed to the back office and no need for manual processing	Awaiting project brief	Project meeting held, EH to pay for Granicus consultancy. Order placed. Awaiting start dates. LIM server upgrade completed 20/7/22	23/09/22	Green	KOG	KOG	PD					0.8	
SA21_11	LLPG Extract Rewrite	Rewrite of existing reports to C# in order to improve access and efficiency of running and editing	On hold	Work underway. More complex than originally expected. Not a priority	27/07/22	Green	KOG	HB	PD	13/12/21	18/2/22	26.0		11.2	43%

SA21_13	Removal of submission page on forms	Improvement of Self Service and Contact Centre forms. Remove the need for submission buttons and make the process quicker	Awaiting closure	Awaiting project closure	23/09/22	Amber	KOG		PD	7/10/21	31/5/22	15.0	11.9	79%	
SA22	PCI-DSS	To achieve better compliance when taking card payments	Awaiting closure	NEDDC -Capita end call solution installed. Still awaiting XNPAY costs. BDC -mid call solution live.	30/10/22	Red		NA	IN	1/7/17	31/3/20	5.0	20.0	50.2	251%
SA22_01	RIPA/BOPS	MLUCH funded project for collaborative project to implement a system for reducing invalid planning applications and creating a back office planning system	Scope and planning	Project canned	27/07/22	Green	KOG	KOG	PD	1/1/22		104.0	3.9	4%	
SA22_02	Granicus Real-Time reporting	Replacement of Jaspersoft reports for Granucus' new reporting tool which replaces the previous data dumps	Scope and planning	Project brief required. Has been held up by issues at other authorities. Account meeting required	23/09/22	Green	KOG	KOG	PD				1.5		
SA22_03	Change Request 2022-23 - Infrastructure		Implementing		23/09/22	Amber		NA	IN	1/4/22	31/3/23	10.0	9.8	98%	
SA22_04	Change Request 2022-23 - Projects & Development		Implementing		23/09/22	Green	KOG		PD	1/4/22	31/3/23	110.0	44.1	40%	
SA22_05	Granicus Duplicate Customer Merging	Linking Self Service profiles with Contact Centre records to create one profile/account	Implementing	Project brief approved. Work started	23/09/22	Green	KOG	VG	PD	1/6/22	1/6/23	25.0	1.9	8%	
SA22_06	Openreach Analogue switch off		On hold	Meeting set with Daisy regarding audit of all analogue lines. Not started yet. SIP migration underway (separate project)	16/09/22	Green	CP		IN	1/3/22	31/3/25	30.0	0.7	2%	