

# Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status
Start date		01/04/2021				
<b>1. Bolsover</b>						
BD18_01	<a href="#">Capita OPENHousing</a>	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 commencing mobile work, Online Applications UAT. Electrical certificates & Gas Servicing.	29/06/22	Green
BD21_02	<a href="#">Jontek DR Relocation</a>	Upgrade to the housing careline system	Implementing	Waiting for certain schemes to be upgraded and then need to order links. Servers have been replaced. In process of quotes for firewall at DR.	29-06-2022	Green
BD21_12	<a href="#">Comino-Civica Digital 360 upgrade</a>	Upgrade to the Revs & Bens Document Management and workflow application.	Implementing	Live upgraded. Issues with duplicate documents & slow indexing. Waiting to be patched from 30.2 to 30.3 to resolve indexing speed.	29/06/22	Amber
BD22_01	<a href="#">Pleasley Vale Activity Booking</a>	Create an online booking and payment system for activities at PV	Implementing	System complete and go live date agreed. Facility being advertised ready for School holiday bookings	04/07/22	Amber
BD22_02	<b>Change Request 2022-23 - Infrastructure</b>		Implementing		04/07/22	Green
BD22_03	<b>Change Request 2022-23 - Projects and Development</b>		Implementing		04/07/22	Green

BD22_04	<a href="#">NLPG Improvement Schedule 2022-23</a>	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Implementing		04/07/22	Green
<b>2. Derbyshire Dales</b>						
DD11a	<a href="#">EDRMS</a>	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Amber
DD19_05	<a href="#">Meritec Relationship Management Inc Whitespace</a>	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	CRM implemented from an ICT perspective. Additional Scope being added so project kept for reporting.	06/07/22	Amber
DD20_06	<a href="#">AIM v13 Upgrade and PPM module</a>	Council's Income Management system upgrade - continue support	Implementing	Go Live data 30/06/22 - 01/07/22. Some minor issues noted and agreed to be carried forward to LIVE. However, no major showstoppers and system will transition from onsite to cloud commencing evening of 29th when old system shut down.	29/06/22	Amber
DD21_03	<a href="#">Uninterruptable Power Supply 2021/22</a>	Consolidation of smaller 3 end of life UPS's into 1 large 3-phase unit, located in Level 5 server room.	Awaiting closure	Work completed, New UPS in place and equipment connected.	06/07/22	Amber
DD22_01	<a href="#">Info@work 5.31 Upgrade</a>	Upgrade to the Corporate document management applications.	Implementing	Scheduling with Northgate Consultancy	06/07/22	Green
DD22_02	<b>Change Request 2021-22 - Infrastructure</b>				04/07/22	Green

DD22_03	<b>Change Request 2021-22 - Projects and Development</b>				04/07/22	<b>Green</b>
DD22_04	<a href="#">Modern.gov implementation</a>	To replace current Trove committee minute system and Members Portal	Implementing	System in use, 3 training sessions already completed and final one scheduled 19th July 2022	29/06/22	<b>Green</b>
DD22_05	<a href="#">New DDDC Website</a>	Full re-write of DDDC website to improve usability and accessibility	Awaiting project brief	Finalising project brief and spec. Work has started but scope needs formalising and agreeing by CLT	04/07/22	<b>Green</b>
<b>3. North East Derbyshire</b>						
NE20_01	<a href="#">RHL MiCollab</a>	Rykneld Homes Telephony application rollout	on hold	Project brief required	19/02/21	<b>Amber</b>
NE20_08	<a href="#">Capita AIM v13</a>	Council's Income Management system upgrade - continue support	Awaiting closure	Upgrade went ahead in May. Still a few outstanding actions and closure report required	28/06/22	<b>Red</b>
NE21_01	<a href="#">Killamarsh Leisure Centre</a>	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Implementing	Public and corporate networks installed. Awaiting building works to be completed. Switches and public wifi ready to be installed when building is ready.	22/06/29	<b>Green</b>
NE21_06	<a href="#">New Intranet</a>	Full design and build of new NED intranet	Cancelled	Significant delays and spec changes mean this project needs completely re-scheduling and new PB and spec. DDDC website must take priority due to risks involved.	05/05/22	<b>Green</b>

NE21_07	<a href="#">CCTD Website</a>	Create a website for the Clay Cross Town Development project	Awaiting closure	Website live and Project Closure sent to Seve Lee for approval	04/07/22	Amber
NE22_01	<a href="#">Info@work 5.31 Upgrade</a>	Upgrade to the Document Management system used by Revenues & Benefits team.	Scope and planning	Testing test upgrade. Look to move SQL. Upgrade during consultancy training.	28/01/22	Green
NE22_02	<a href="#">CGBC Infrastructure</a>	Coney Green Infrastructure refresh. Move to Sip telephony / Network refresh, UPS and server	Implementing	PB Approved, awaiting budgets from Business Centre	06/07/22	Green
NE22_03	<b>Change Request 2021-22 - Infrastructure</b>		Implementing		04/07/22	Green
NE22_04	<b>Change Request 2021-22 - Projects &amp; Development</b>		Implementing		04/07/22	Green
NE22_05	<a href="#">NLPG Improvement Schedule 2022-23</a>	Work required to meet and maintain national requirements for data standards, data matching and quality of Property Gazetteer	Awaiting project brief		04/07/22	Green
NE22_07	<a href="#">Council Chamber Relocation</a>		Implementing		21/06/22	Green
<b>4. Joint service</b>						
J118_13	<a href="#">Active Directory &amp; GPO Review</a>	Work on the configuration of Microsoft domain required before moving to Microsoft 365	Implementing	Environmental health users are able to be synced with Azure AD for M365 pilot testing to continue for BDC and NEDDC. Continuing work on structure and attributes at all 3 sites, prioritising NEDDC, BDC and shared AD to assist with M365 rollout project.	29/06/22	Green

J120_04	Coronavirus work	Non-specific/otherwise uncategoryed work for COVID-19 reponse	Implementing		26/01/22	Amber
J120_13	<a href="#">Disaster Recovery VDI Servers</a>	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources	29/06/21	Green
J120_17	<a href="#">Joomla! and webhost PHP Upgrades</a>	Upgrade of all websites to most recent version of Joomla! And the upgrade of PHP on servers. Ensures security and stability of websites and components.	On hold	All complete except DDDC Members Portal - DDDC getting a replacement. Awaiting Tech advice re. requirements to upgrade (necessary or no)	07/03/22	Red
J120_18	<a href="#">2020 Disaster Recovery Testing</a>	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Awaiting closure	Testing completed at all three authorities. Discussed with internal Audit. Awaiting closure	12/01/22	Amber
J120_19	<a href="#">Open VPN Review</a>	To review the recently impemented openVPN solution and how to effectively make use of the technology.	Implementing	200mb links installed at Clowne and PH. Connection being tested at NEDDC. Rollout scheduled August.	06/07/22	Amber
J121_02	<a href="#">SQL Server Upgrades</a>	SQL databases need to be upgraded or moved to maintain support.	Implementing	Agresso and Info@work in progress.	29/06/22	Green

J121_04	<a href="#">Idox Oracle 19c Upgrades</a>	Application upgrade used by Planning / Environmental Health - maintain supported version	Awaiting closure	Complete	22/01/22	Amber
J121_09	<a href="#">Microsoft 365 implementation and rollout</a>	Implementation and rollout of Microsoft 365. Split into 5/6 sub projects.	Implementing	Work now split into various threads. Data Protection, Mobile Device Mangement, Azure Active Directory and Enterprise Apps. Progressing with assistance from the microsoft "Fast track" programme. Environmental Health trial sheduled for BDC/NEDDC August.	06/07/22	Green
J121_10	<a href="#">NCC Audit Remediation</a>	Remediation plans for Cyber Security	Implementing	Remediation plan completed, progressing through plan.	26/01/22	Green
J121_13	<a href="#">PSN Compliance 21-22</a>	Security compliance required to access Public Services Network.	Implementing	Work commenced, NEDDC PC IT Health Check complete. Remediation in progress.	22/01/22	Green
J122_01	<a href="#">Immutable &amp; Off Network Backups</a>		Implementing	Linux hardened repositories are now live for immutable backup storage, and have been in use for over a month without issue. Virtual tape libraries decomissioned. Still	29/06/22	Green
J122_03	<b>Change Request 2022-23 - Infrastructure</b>		Implementing		04/07/22	Green
J122_04	<b>Change Request 2022-23 - Projects and Development</b>		Implementing		04/07/22	Green
J122_05	<a href="#">IE11 Decommission</a>	IE11 is not support by Microsoft so an alternative is required	Implementing	Policies in place at BDC/DDDC/NEDDC to forward to Edge. Test policy in ICT for	29/06/22	Green

J122_06	<a href="#">Horizon 8 Upgrade</a>	Upgrade to the virtual desktops software.	Implementing	Chesterfield BC notified and requested to upgrade the Client software. Test pool for 'Instant Clones' being built. New servers to be built before 12th July.	29/06/22	Green
<b>5. Strategic Alliance</b>						
SA22	<a href="#">PCI-DSS</a>	To achieve compliance when taking card payments	Awaiting closure	NEDDC -Capita end call solution in progress. Still awaiting XNPay costs. BDC -mid call solution live.	29/06/21	Red
SA19_10	<a href="#">Modern.gov</a>	Application to provide access committee reports for staff and members	Awaiting closure	live and in use. Project closure needed	07/06/22	Green
SA19_13	<a href="#">Env Health User Account Rationalisation</a>	Improved ways of working for Environmental Health.	On hold	29/40 Machines built and in use. Delayed due to Covid work. No more progress made. Awaiting users to be in the office on a regular basis.	06/07/22	Amber
SA20_01	<a href="#">SIP Migration</a>	Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Supplier awarded, scheduling with consultancy.	06/07/22	Amber
SA20_04	<a href="#">Webchat and Multimedia CCM</a>	Webchat to allow customers to contact Customer services via the council website	Awaiting closure	Live at both sites	29/06/22	Green

SA20_06	<a href="#">Enterprise Vault Phase Out</a>	Decommission of Email Archiving software no longer required.	Awaiting closure	Closure report.	07/06/22	Amber
SA20_07	<a href="#">Kyocera MFD Deployment</a>	New Multifunctional Device contract. Reduced costs.	Implementing	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing. Issues with double sided printing, progress made with some documents.	29/06/22	Red
SA18_03	<a href="#">Transformation programme work</a>	All work required of PDM for the Transformation Programme, Leadership Academy, Digital Strategy etc, which isn't registered as another, specific project	Implementing	TGGs continue to take place.	26/01/22	Green
SA20_15	<a href="#">MOT Booking System</a>	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	On hold	Final changes (post testing) being implemented. Multiple changes to original scope are being requested, causing significant delays. SB has requested this is on hold until capacity issues in the teams has improved.	21/09/21	Red
SA21_07	<a href="#">Idox EH Mobile Module (On site)</a>	Mobile working module for Uniform so EH officers working on site have full access	Awaiting project brief	Testing in progress.	29/06/21	Amber

SA21_10	<a href="#">Licensing Connector Self Service integrations</a>	Integration of Idox connectors with self service and contact centre forms to allow info to be passed to the back office and no need for manual processing	Awaiting project brief	Project meeting held, EH to pay for Granicus consultancy. Order placed. Awaiting start dates. LIM server upgrade required. Due to be installed 20/7/22	04/07/22	Green
SA21_11	<a href="#">LLPG Extract Rewrite</a>	Rewrite of existing reports to C# in order to improve access and efficiency of running and editing	Implementing	Work underway. More complex than originally expected.	07/06/22	Green
SA21_13	<a href="#">Removal of submission page on forms</a>	Improvement of Self Service and Contact Centre forms. Remove the need for submission buttons and make the process quicker	Implementing	New/Replacement Bin Self Service forms at BDC and NEDDC left to complete, BDC form in draft further integrations required to delete burgundy incomplete requests, once complete and tested copy over to NEDDC and make the required authority changes	04/07/22	Green
SA22_01	<a href="#">RIPA/BOPS</a>	MLUCH funded project for collaborative project to implement a system for reducing invalid planning applications and creating a back office planning system	Scope and planning	Onboarding taking place but delayed due to DLUCH priorities. Issues raised re focus and potential costs of project	04/07/22	Green
SA22_02	<a href="#">Granicus Real-Time reporting</a>	Replacement of Jaspersoft reports for Granucus' new reporting tool which replaces the previous data dumps	Scope and planning	Project brief required	04/07/22	Green
SA22_03	<b>Change Request 2022-23 - Infrastructure</b>		Implementing		04/07/22	Green

SA22_04	Change Request 2022-23 - Projects & Development		Implementing		04/07/22	Green
SA22_05	<a href="#">Granicus Duplicate Customer Merging</a>	Linking Self Service profiles with Contact Centre records to create one profile/account	Implementing	Project brief approved. Work started	04/07/22	Green