

Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status
Start date		01/04/2021				
1. Bolsover						
BD18_01	Capita OPENHousing	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 commencing mobile work, Total Mobile upgraded to the latest version & DBs migrated to SQL 2016. Ipads for testing procured.	26/01/22	Green
BD20_04	Rangers System Re-Write	Re-design of Rangers system to include extra functionality as well as a newer, more stable system via better programming language.	Awaiting closure	Live Dec 2021. Awaiting Project Closure	26/01/22	Amber
BD21_01	Server Hardware Refresh	Server Infrastructure over 5 years old to be replaced	Closed	All work now complete. Project closure done and approved on 2nd November	25/11/21	Amber
BD21_02	Jontek DR Relocation	Upgrade to the housing careline system	Implementing	Waiting for certain schemes to be upgraded and then need to order links. Servers have been replaced.	14/01/22	Green
BD21_08	NLPG Improvement Schedule 21-22	Annual ongoing improvements to property gazetteer as required and defined by GeoPlace	Implementing	Continue to achieve Gold quality status	26/01/22	Green
BD21_12	Comino-Civica Digital 360 upgrade	Upgrade to the Revs & Bens Document Management and workflow application.	Implementing	Test updated on BDIGITAL360 server & User Acceptance Testing phase.	12/01/22	Amber

BD21_09	Change requests 2021-22 - Infrastructure		Implementing		26/01/22	Green
BD21_10	Change requests 2021-22 - Projects & Development		Implementing		26/01/22	Green
2. Derbyshire Dales						
DD11a	EDRMS	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Amber
DD19_05	Meritec Relationship Management Inc Whitespace	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	CRM implemented from an ICT perspective. Additional Scope being added so project kept for reporting.	11/01/22	Amber
DD19_07	AgeUK Migration	Relocation of AGEUK to another office and off the DDDC Domain.	Closed	Closed	17/11/21	Amber
DD20_01	Capita Paye.net	Payment portal being integrated with meritec.	Closed	Project complete.	14/12/21	Red
DD20_05	Info@Work v5.20 Upgrade	Councils Document management system upgrade to continue support	Closed	Due to poorly written software and continuous delays and issues Vendor has agreed to extend support and look to upgrade to stable version later in the year with upgraded office. Project closure approved	14/12/21	Amber

DD20_06	AIM v13 Upgrade and PPM module	Council's Income Management system upgrade - continue support	Implementing	Go Live data put back to May 22 due to lack of resource and knowledge at DDDC and lack of resource at Capita. Testing will continue and knowledge transfer will take place during this phase from SW to Accountancy Team	20/01/22	Amber
DD20_07	Economic Development Website	A new website for Economic Development to aimed at businesses and growth. To be branded and designed specifically to look independent of the Council website.	Awaiting closure	Website live - awaiting project closure approval	14/12/21	Red
DD20_09	GIS Project	Review the current GIS provision within Derbyshire Dales District Council and investigate its future use and requirements. Then dependant on the outcomes, investigate the need to replace existing system/s.	Awaiting project brief	S.Norton is preparing a business case. KOG has been helping with that. Once CLT have agreed, the project is likely to be a requirements assessment, procurement and installation project. 14/12 - still no update. 26/01/22 - No update	26/01/22	Green
DD21_03	Uninterruptable Power Supply 2021/22	Consolidation of smaller 3 end of life UPS's into 1 large 3-phase unit, located in Level 5 server room.	Implementing	Phase 1 Electrical Works now completed. Obtaining prices for replacement UPS units.	26/01/22	Amber
DD21_01	Change Request 2021-22 - Infrastructure		Implementing		26/01/22	Amber
DD21_02	Change Request 2021-22 - Projects and Development		Implementing		26/01/22	Green
3. North East Derbyshire						
NE20_01	RHL MiCollab	Rykneld Homes Telephony application rollout	on hold	Project brief required	19/02/21	Amber

NE20_06	Info@work Upgrade V5.20	Councils Document management system upgrade to continue support	Closed	Due to poorly written software and continuous delays and issues Vendor has agreed to extend support and look to upgrade to stable version later in the year with upgraded office. Project closure approved	14/12/21	Amber
NE20_08	Capita AIM v13	Council's Income Management system upgrade - continue support	Implementing	Still issues with imports and exports. Go live put back to May due to lack of support from Capita	25/01/22	Red
NE21_01	Killamarsh Leisure Centre	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Implementing	Will purchase 48 switch for gym equipment . Awaiting building structure changes/installation of gym equipment. Switch and WAN link operational. Public internet operational.	12/01/22	Green
NE21_02	NLPG Improvement Schedule 21-22	Annual ongoing improvements to property gazetteer as required and defined by GeoPlace	Implementing	Achieving gold standard	26/01/22	Green
NE21_06	New Intranet		Closed	Kick off meeting has taken place, Comms drafting spec. Clay Cross Town Development website taking priority. Awaiting PB	26/01/22	Green
NE21_07	CCTD Website	Create a website for the Clay Cross Town Development project	Awaiting project brief	Project brief awaiting approval from MB	26/01/22	Green
NE21_03	Change Request 2021-22 - Infrastructure		Implementing		26/01/22	Green
NE21_04	Change Request 2021-22 - Projects & Development		Implementing		26/01/22	Green

4. Joint service

J118_13	Active Directory & GPO Review	Work on the configuration of Microsoft domain required before moving to Microsoft 365	Implementing	Work on new OU structure in progress and being rolled out to IT. Non-IT users to be moved next (NE). Work commenced adding additional security elements to the domain. Cleaning up attributes for sync to Azure.	25/01/22	Green
J120_04	Coronavirus work	Non-specific/otherwise uncategoryed work for COVID-19 response	Implementing		26/01/22	Amber
J120_13	Disaster Recovery VDI Servers	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources	29/06/21	Green
J120_15	Website Accessibility Regulations	Ensuring all websites and web applications adhere to legislation on accessibility including ongoing maintenance and testing	Closed	Project closed	15/12/21	Amber
J120_17	Joomla! and webhost PHP Upgrades	Upgrade of all websites to most recent version of Joomla! And the upgrade of PHP on servers. Ensures security and stability of websites and components.	On hold	All complete except DDDC Members Portal - chased with DDDC on 14/12 to see if they are still planning on getting a replacement. Business Case is approved, report to committee is on 20/1/22	14/12/21	Red

J120_18	2020 Disaster Recovery Testing	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Awaiting closure	Testing completed at all three authorities. Discussed with internal Audit. Awaiting closure	12/01/22	Amber
J120_19	Open VPN Review	To review the recently impemented openVPN solution and how to effectively make use of the technology.	Implementing	200mb links installed at Clowne and PH. Awaiting LT to build pfsense boxes for testing. Checkpoint Firewall now delivered. Configuration needed. Delayed due to additonal security vulnerabilities taking precedence	22/01/22	Amber
J121_02	SQL Server Upgrades	SQL databases need to be upgraded or moved to maintain support.	Implementing	New servers built, scheduleing work streams. Licences purchased. DB migrations underway.	12/01/22	Green
J121_04	Idox Oracle 19c Upgrades	Application upgrade used by Planning / Enviromental Health - maintain supported version	Awaiting closure	Complete	22/01/22	Amber
J121_08	Project Admin 21-22	General, non-specific project admin/orgnaisation work	Implementing	No PB required	26/01/22	Green
J121_09	Microsoft 365 implementation and rollout	Implementation and rollout of Microsoft 365. Split into 5/6 sub projects.	Implementing	Work now split into various threads. Data Protection, Mobile Device Mangement, Azure Active Directory and Enterprise Apps. Progressing with assistance from the microsoft "Fast track" programme	12/01/22	Green
J121_10	NCC Audit Remediation	Remediation plans for Cyber Securty	Implementing	Remediation plan completed, progressing through plan.	26/01/22	Green

JI21_11	Joomla! Website Upgrades for Security	Patch upgrades to all NED and DDDC websites in order to resolve security issue	Cancelled	Replaced with urgent change requests for websites	15/12/21	Green
JI21_13	PSN Compliance 21-22	Security compliance required to access Public Services Network.	Implementing	Work commenced, NEDDC PC IT Health Check complete. Remediation in progress.	22/01/22	Green
JI21_05	Change Request 2021-22 - Infrastructure		Implementing		26/01/22	Green
JI21_06	Change Request 2021-22 - Projects & Development		Implementing		26/01/22	Green
JI22_01	Immutable & Off Network Backups		Implementing	Procurement in progress, awaiting delivery	29/01/22	Green
5. Strategic Alliance						
SA22	PCI-DSS	To achieve compliance when taking card payments	Implementing	NEDDC -Capita end call solution in progress. Still awaiting XNPay costs. BDC -mid call solution live. Submission of self assessment forms to be completed.	29/06/21	Red
SA19_10	Modern.gov	Application to provide access committee reports for staff and members	Awaiting closure	live and in use. Project closure needed	24/01/21	Green
SA19_13	Env Health User Account Rationalisation	Improved ways of working for Environmental Health.	On hold	29/40 Machines built and in use. Delayed due to Covid work. No more progress made. Awaiting users to be in the office on a regular basis.	04/10/21	Amber

SA20_01	SIP Migration	Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Procurement in progress.	22/01/22	Amber
SA20_04	Webchat and Multimedia CCM	Webchat to allow customers to contact Customer services via the council website	Implementing	Live at BDC and NEDDC. Almost Complete	22/01/22	Green
SA20_06	Enterprise Vault Phase Out	Decommission of Email Archiving software no longer required.	Awaiting closure	Closure report.	12/01/22	Amber
SA20_07	Kyocera MFD Deployment	New Multifunctional Device contract. Reduced costs.	Implementing	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing. Issues with double sided printing, progress made with some documents.	11/01/22	Red
SA18_03	Transformation programme work	All work required of PDM for the Transformation Programme, Leadership Academy, Digital Strategy etc, which isn't registered as another, specific project	Implementing	TGGs continue to take place. Work on leadership academy commencing Jan 22. Digital action plans in place. Revised WFH survey complete	26/01/22	Green
SA20_13	Calendar Booking System Options	Replacement of the in-house developed 'room booking' system at BDC. Looking at potential for MOT bookings and Pest control also.	On hold	Has been on hold due to Covid grant forms taking priority. Draft report prepared but needs reviewing.	09/11/21	Green

SA20_15	MOT Booking System	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	On hold	Final changes (post testing) being implemented. Multiple changes to original scope are being requested, causing significant delays. SB has requested this is on hold until capacity issues in the teams has improved.	21/09/21	Red
SA21_01	Ask Derbyshire rewrite	Complete rewrite of the Ask Derbyshire consultations website in order to make fully compliant with Accessibility regulations and improve the website overall for customers and the back office staff	Closed	Go live date 11-11-21. Closure approved	13/12/21	Amber
SA21_04	GovDelivery Bin Integrations	Enabling reminders and preempting customer contact. Integration between GovDelivery, SelfService and refUse collections routes to allow auto sign up to bin reminders online and auto allocation of routes to sign ups	Implementing	CR has become project. NEDDC live. BDC Communications have picked this up again. Granicus setting up meeting	26/01/22	Green
SA21_05	Accident Reporting Replacement	Replacement for existing SHE system. Make savings on annual maintenance and better utilise the system by having something more simple and streamlined focussing on accident reporting only	Awaiting closure	Reporting system complete and live replaced the SHE system on 1/10/21. Project closure document created and awaiting approval	10/12/21	Amber
SA21_07	Idox EH Mobile Module (On site)	Mobile working module for Uniform so EH officers working on site have full access	Awaiting project brief	Testing in progress.	29/06/21	Amber

SA21_10	Licensing Connector Self Service integrations	Integration of Idox connectors with self service and contact centre forms to allow info to be passed to the back office and no need for manual processing	Awaiting project brief	Project meeting held, EH to pay for Granicus consultancy. Awaiting cost codes.	26/01/22	Green
SA21_11	LLPG Extract Rewrite	Rewrite of existing reports to C# in order to improve access and efficiency of running and editing	Implementing	Work underway. More complex than originally expected.	26/01/22	Green
SA21_12	Call Recorder Upgrade		Awaiting project brief	Work commenced - awaiting approval	06/09/21	Green
SA21_13	Removal of submission page on forms	Improvement of Self Service and Contact Centre forms. Remove the need for submission buttons and make the process quicker	Implementing	New/Replacement Bin Self Service forms at BDC and NEDDC left to complete, BDC form in draft further integrations required to delete burgundy incomplete requests, once complete and tested copy over to NEDDC and make the required authority changes	26/01/22	Green
SA22_01	RIPA/BOPS	MLUCH funded project for collaborative project to implement a system for reducing invalid planning applications and creating a back office planning system	Scope and planning	Kick off meeting 26/1/22. Onboarding taking place over next month. Project brief needed	26/01/22	Green

SA22_02	Granicus Real-Time reporting	Replacement of Jaspersoft reports for Granucus' new reporting tool which replaces the previous data dumps	Scope and planning	Project brief required	26/01/22	Green
SA21_08	Change Request 2021-22 - Infrastructure		Implementing		26/01/22	Amber
SA21_09	Change Request 2021-22 - Projects & Development		Implementing		26/01/22	Green