

Our Ref: SRB/MD  
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Date: 8 September 2015

To: **Members of the Organisation Scrutiny Committee**

Please attend a meeting of the Organisation Scrutiny Committee to be held on **Wednesday 16 September 2015 at 3.00 pm in Chamber 1**, District Council Offices, 2013 Mill Lane, Wingerworth, Chesterfield.



Assistant Director – Governance and Monitoring Officer

## **A G E N D A**

**1 Apologies for Absence**

**2 Declarations of Interest**

Members are requested to declare the existence and nature of any disclosable pecuniary interests and/or other interests, not already on their register of interests, in any item on the agenda and withdraw from the meeting at the appropriate time.

**3 Minutes of Last Meeting**

To approve as a correct record and the Chair to sign the Minutes of the Organisation Scrutiny Committee held on 17 June 2015 – **attached**

**4 Customer Services Transformation**

To receive a Presentation from Jane Foley – Assistant Director of Customer Services and Improvement on how the service will meet the Corporate Priority to increase customer confidence and satisfaction with Council Services

**5     Revenue Strategy**

To consider the **attached** report on the Revenue Strategy from Jane Foley, Assistant Director of Customer Services and Improvement

**6     Media Communications**

To discuss how the Council communicates with the Media (Councillor A Powell and Scott Chambers, Communications Manager will be in attendance)

**7     Extract from Standards Committee**

To consider a recommendation from Standards Committee – **attached**  
A copy of the Centre for Public Scrutiny Report entitled “Safeguarding Children” is also **attached** for information.

**8     Scrutiny Review – Performance Related Pay**

- \* To receive a scene setting Presentation from Paul Hackett – Director of Transformation
- \* To agree the Project Plan and Timetable – **To Follow**
- \* To consider what questions the Committee wish to ask stakeholders

**9     Human Resources**

To consider an overview of the role of Human Resources within the organisation – Sara Gordon – Acting Human Resources Manager

**10    List of Key Decisions – Issue No 38**

To consider the List of Key Decisions – Issue No 38 published on 1 September 2015 – **attached**

**11    Work Programme**

To consider the Work Programme for the Organisation Scrutiny Committee 2015/16 and review the proposed workload.

**12    Additional Urgent Items**

To consider any other matter which the Chair of the meeting is of the opinion should be considered as a matter of urgency

**13    Date of Next Meeting**

The next meeting of the Organisation Scrutiny Committee is schedule to take place on Wednesday 11 November 2015.