

NORTH EAST DERBYSHIRE DISTRICT COUNCIL

Decisions made in period (April 2016 – March 2017)

Reference	Authority	Category	Decision	
1	15004851	NEDDC	Corporate & Other Services	Closed after initial enquiries
2	15019471	NEDDC	Planning & Development	Included in 2015/16 report Closed after initial enquiries
3	16000762	NEDDC	Benefits & Tax	Closed after initial enquiries
4	16000763	NEDDC	Environmental Services & Public Protection & Regulation	Closed after initial enquiries
5	16016327	NEDDC	Benefits & Tax	Closed after initial enquiries
6	16016343	NEDDC/ Rykneld Homes	Housing	Closed after initial enquiries
7	15020334	NEDDC/ Rykneld Homes	Housing	Included in 2015/16 report. Referred back for local resolution
8	16009137	NEDDC	Corporate & Other Services	Referred back for local resolution
9	16016513	NEDDC	Environmental Services & Public Protection & Regulation	Referred back for local resolution
10	16001205	NEDDC	Planning & Development	Not Upheld - no evidence of fault was found
11	15020439	NEDDC	Planning & Development	Upheld - maladministration no injustice
12/13	15020683/16005530	NEDDC	Planning & Development	Upheld - maladministration and injustice – compensation paid £250

13 decisions were received from the Ombudsman for the period April 2016 – March 2017

Ombudsman Complaints 1 - 6 were closed after initial enquiries by the Ombudsman and referred back for local resolution.

Ombudsman Complaints 7 - 9 were referred back for local resolution as the complainant had not gone through the Council's Corporate Complaint procedure; these were not upheld by the Ombudsman.

Ombudsman Complaint 10 – This complaint was not upheld by the Local Government Ombudsman; as no maladministration was found.

Ombudsman Complaint 11 - This complaint was upheld by the Local Government Ombudsman; there was maladministration but no injustice.

Ombudsman Complaint 12/13 – These complaints were combined and were upheld by the Local Government Ombudsman; there was maladministration and injustice - compensation paid £250.

Complaint No: 15019471 and Complaint 15020334 were included in the 2015/16 report.